

Agenda





- Member Survey Feedback
- IX Update
- Portal Update
- Policy & Advocacy
- Events Program
- Open Forum any other business?

YOUR QUESTIONS AND COMMENTS MATTER – Please post them to the chat or put your hand up in Zoom any time!

Members Forum Survey Feedback



We received 3 responses from Corporate Members

- Two members queried our port pricing strategy
- Another comment was received on our iVLL positioning

How does IAA communicate with Members?

R

- 4 Newsletters per year
- Member News emails
- Social media LinkedIn, Facebook
- Survey Monkey
- During our events both online and in person
- Are you missing out and not getting your emails? Are you subscribed? Send us an email to info@internet.asn.au and we can check and re-subscribe you if needed.
- The DevOps team are working on improving the functionality in our portal which will give members the ability to nominate their communication preferences.





Organisation update

Our Association



- 400G Launched in Sydney
- Plans to upgrade other exchanges as demand arrives in place
- Automation and Portal a key focus
- TAS-IX launched with 12 months free
- SA-IX now billing
- MSA is now very out of date and we are going through the process to bring in a new one
- Key to our success is our staff Great Place to Work recertified



The Board



- Full board meeting every 2 months
- Strategy being developed for next few years
- Finance committee meets monthly
- Tech committee has been looking at member demand for new locations as well as technology refreshes
- Budget for 2024-25 being finalised
- Looking for the next generation
 - We have at least one position vacant next election and would be keen to talk to people interested in joining us.



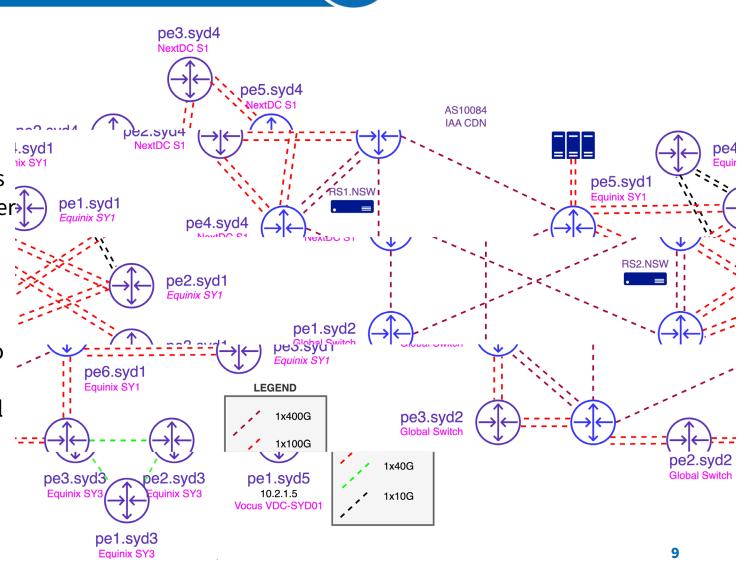
IX update

IX Upgrades, Updates and Upheavals



NSW-IX

- NSW-IX 400G core completed
- 2x Arista DCS-7280DR3-24 in S1, SY1 and GS
- Removed 3x 100G DWDM ring and Smart
 Optics devices, replaced with dual 400G links
- New fibre path between SY1 and S1, no longers
 40km, but fully redundant
- New fibre path from SY1 GS
- Uplinked Extreme x870s to 4x 100G links
- New 100G ports will be delivered as LR1, looking to migrate some of the 100G peers to LR1 and use x870s as 10G breakouts only
- Sunsetting Vocus SYD01, we will remain until the last peer moves, only ~3 left
- Old Extreme x670s have been removed in S1
 - SY1, SY3 next SY3 booked for 14th May
 - Removing ~10U of SC patch panels that has ~20 connections left

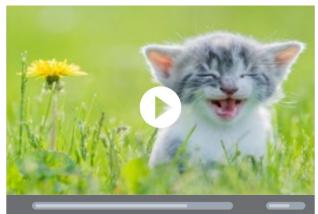


IX Upgrades, Updates and Upheavals



Intercapital Network

- Redundant 100G NNIs in QLD, NSW, VIC and WA
- Dual 10G NNIs in ACT and SA
- Statically pinned point to point links, in a redundant configuration
- We have scalability and flexibility now, we aren't limited by adding more ports and have a nice burst ratio
- Significant cost reduction, which we've passed on to Members
 - Not trying to compete, just recovering costs for cachefill
- We sized it perfectly for day 1
 - ... unfortunately, \$catVideosAreUs had other ideas, 2 weeks after it was deployed and started smashing it with cachefill!



IX Upgrades, Updates and Upheavals



Everything else

- NextDC P2 went live, with 100G ports ready
- A1 is on schedule for deployment once completed
- We are going to double down over the next year on removing the old hardware
 - Lots of x670s left, but we've budgeted for it now
- Once the 670s are removed, we will be looking at an EVPN deployment to simplify traffic engineering
- BUR.ST has been shut down, email will forward for the next 5 years only
- Netflix are refreshing all caches we're increasing capacity as we deploy new hardware over the next couple of months – no impact is expected, once done TAS might get some caching
- Investigating QWILT open caches, as a way to get more content into the IXes



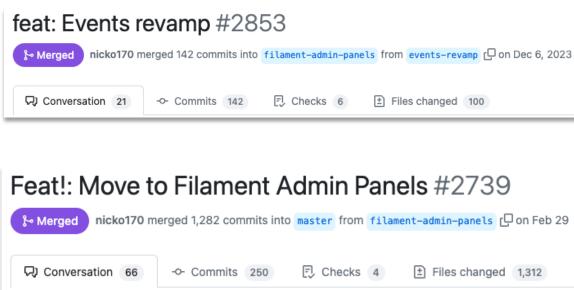


Portal update

Portal Update



- Finished rewriting backend in Filament, deleted Nova
- Moved a lot more frontend into Filament
- Large rewrite to Events thanks Cameron
- Cam is working on NZIX instance now, lots of purple spray paint!
- Kyle is working on Billing the Xero API still sucks.
 - We will have better ordering workflows from this!
- Once Billing and NZ have been completed, we will enable the full automation workflows
 - We've had some dodgy config generated, caught by the humans.
 - Aiming for fully automated provisioning by the end of Q2 2025, including diagnostic data in the portal, optical and graphing!





Public Policy & Advocacy

Our work in 2023-24

- 19 Submissions
 - Security of Critical Infrastructure
- Industry Events
 - AprIGF 2023
 - IETF 119
- Guidance Material
- Public Policy Advisory Panel



Upcoming Issues



- Triple 0
- Telecommunications Consumer Protections Code review
- Security of Critical Infrastructure
- Online Safety Act
- Privacy Act
- CSP Register





Events

2023 Member Events Recap





18 Member Events

4 Online































2023 Member Events Recap





18 Member Events

























Event surveys showed 100% satisfaction!















2023 External Events & Sponsorships





16 External events

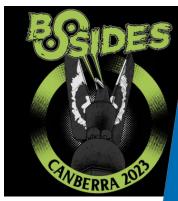




























2023 IAASysters





Recent qualitative analysis found that participants felt the program helped them to grow in confidence and advance their careers.











2024 - The story so far...



Online









In-person















2024 - More to come...





IAA Events

IAASysters 2024

2 x IAA Convergent Webinar events

5x IAA Convergent Socials

Sydney | Perth | Brisbane | Adelaide (+ A1 launch) |

Canberra (+ ACT-IX Anniversary)

5x End of Year Celebrations

Hobart | Sydney | Melbourne | Adelaide | Perth |

Brisbane

Sponsoring / Attending

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Data Centre Real Estate	
Summit	Assoc Forum Nat Conf
Signet	AusNOG 2024
B-Sides Canberra	AuIGF





