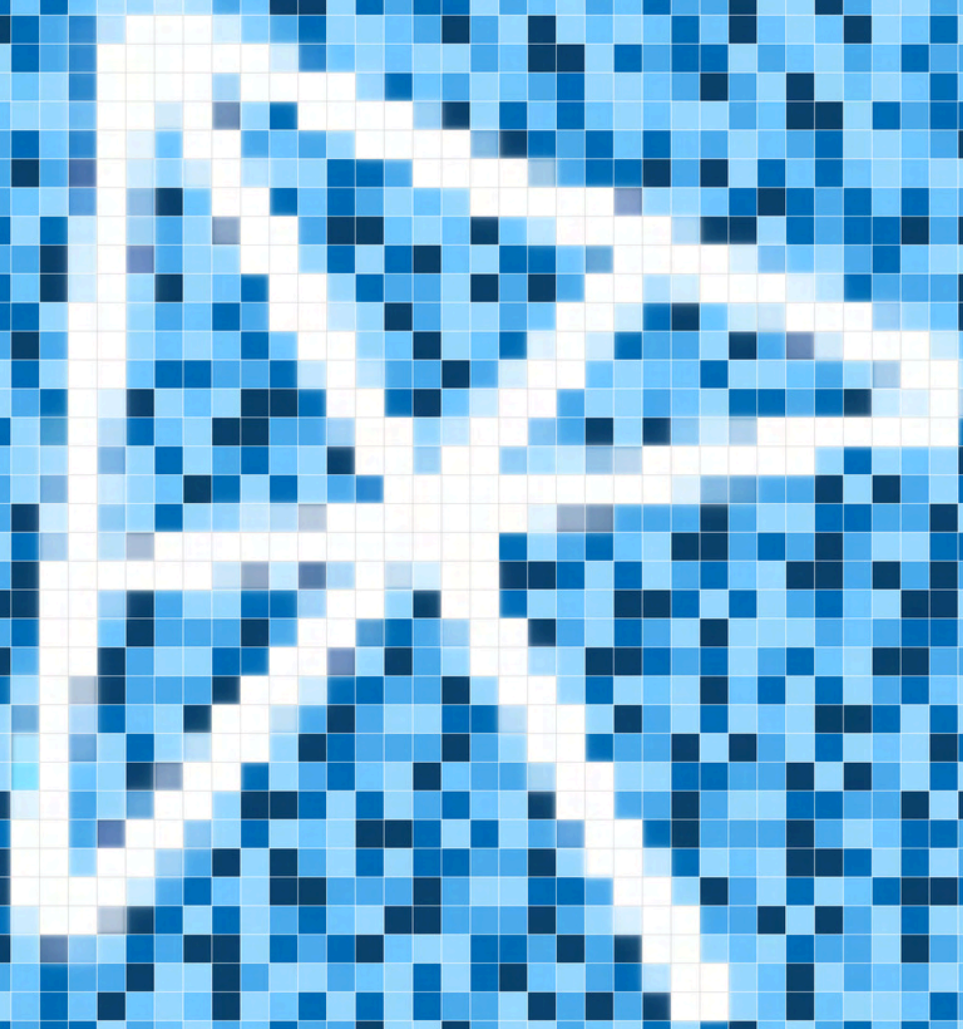
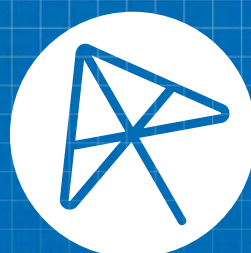


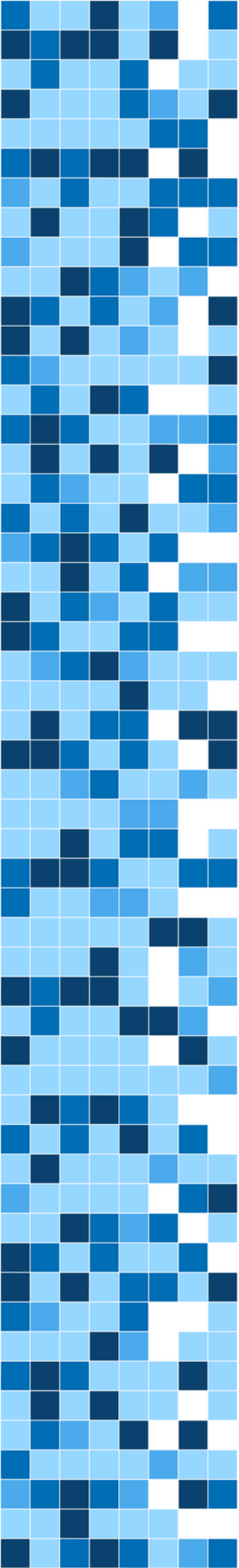


2026 ANNUAL REPORT



Internet
Association
of Australia





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MESSAGE FROM THE CHAIR

This year the Board set the Association a simple test: return more value to our Members. It has been a tough year to be in telco. Costs keep rising, margins keep getting thinner, regulation keeps getting more complex, and the market is as competitive as it has ever been. Every dollar our Members save on peering is a dollar they can put back into their own networks and customers.

Investment in the systems behind IX Australia is paving the way to lower port prices in the new financial year, along with new longer-term options with further savings, and a 25G port, an Australian first among internet exchanges.

Members can now manage their own services through the portal, with most changes live in around two minutes. 400G is deployed across our major locations, and new content is bringing more traffic closer to Members, including Apple caches on QLD-IX, making us the first Australian internet exchange to offer them in Queensland. This is the not-for-profit advantage at work, and why IAA remains the place to peer.

IAA continues to carry that regulatory load for Members who can't do it alone, most recently by completing the DFSV consultation on Members' behalf with WISPAU.

I strongly encourage you to engage with our advocacy work, through the IAA website and have your say through IAA. Our submissions are only as strong as the Member views behind them.

It was also a year of milestones: 10 years as the Internet Association of Australia, 15 years of VIC-IX and QLD-IX, and NZIX's 10th birthday, which we were proud to celebrate alongside them as we continue our partnership.

As IAA has grown, it's important our governance keeps pace. This year we updated the IAA By-Laws to clarify and codify a range of processes including those relating to elections, delegations and Board discipline.

I want to thank my fellow Directors for volunteering their time and expertise over the past 12 months, and I'm pleased that every elected Director is standing again.

I also want to thank Sybil Williams, who joined the Board on a temporary appointment following our planning retreat to bring marketing expertise the Board didn't have. Her contribution has been invaluable.

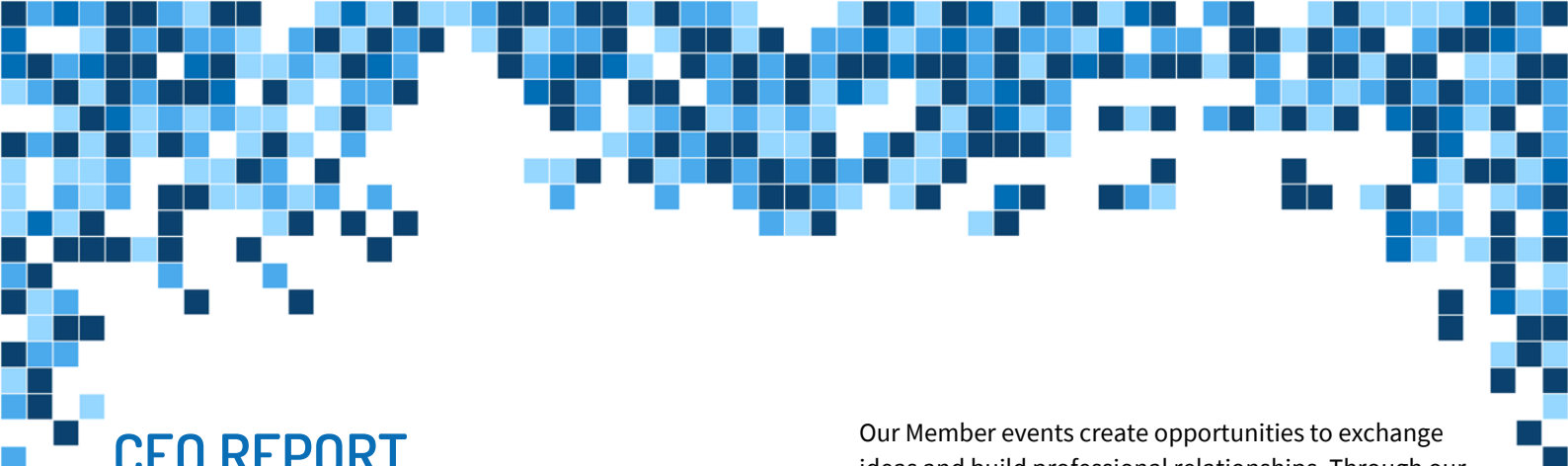
Finally, thank you to Narelle and the team for a massive year of delivery.

This is my final message as Chair, having reached our five-year term limit. When I took on the role, we were celebrating 25 years of WA-IX and hoping to cross 1Tbps at peak. Since then we have launched TAS-IX, brought 400G to our major locations, rebuilt the systems behind the exchange, and become a voice that government and regulators recognise for smaller providers.

Thank you to our Members and to my fellow Directors for the trust you have placed in me. I'm not leaving the Board and will continue to serve, but I'm proud that together we leave the Association stronger than when I started. I look forward to catching up with many of you at our Tournament of Peers events around the country.

MATTHEW ENGER
IAA Board Chair





CEO REPORT

This year has seen many long-term initiatives coming to fruition. The team has been exploring new ways to make measurable differences in how we support our Members. As the pressure on our industry has increased on all sides, our aim is to give Members more control over their services, better value for their networks, practical help with regulatory demands, and opportunities to connect and grow.

Giving Members greater control

Service automation via the Member Portal represented a major achievement this year. Members can now provision, configure, and migrate services directly, 24/7, in two minutes or less, making managing your services easy and convenient.

Putting Members' contributions to work

Our not-for-profit model means Member contributions go back into the infrastructure and services you rely on. We continued to invest in IX Australia, expanding 100 Gbps connectivity and 400 Gbps availability, and activated a new point of presence at NextDC's S2. These investments give Members greater capacity, resilience, and choice as needs change.

We also expanded and enhanced our content services, bringing widely used content closer to Members. Our Gold-level Google Verified Peering Provider status, Apple caches on QLD-IX, and Facebook caches on SA-IX are practical examples of how IAA's investment and industry relationships deliver better connectivity for Members.

Building connections and nurturing talent

A strong industry needs people who can share knowledge, develop skills, and contribute experience. Looking for new ways to bring those people together remains an essential part of IAA's work.

Our Member events create opportunities to exchange ideas and build professional relationships. Through our IAASystems Workshops and IAASystems Board Mentorship Program, industry sponsorship, speaking, committee work, and in-kind contributions, we supported forums across Australia and the wider region. Our ongoing partnerships with NZIX and APIX further strengthen that collaboration.

Helping Members navigate the regulatory maze

Over the last year we have seen regulatory demands become increasingly onerous, and the IAA team has consistently delivered. Through submissions and consultations, we have been vocal to both inform policy and ensure the burden on smaller providers is understood.

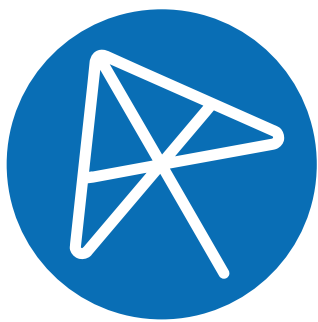
Our work on the Domestic, Family and Sexual Violence Standard was a significant achievement this year. In partnership with WISPAU, we delivered compliance templates and training to help Members meet their obligations. This has led to direct savings for the many Members who would otherwise have had to undertake their own lengthy consultation and develop bespoke training. This partnership provides a valuable blueprint for how we can support Members and offer relief from the compliance burden.

Building on our progress

This year has set a firm foundation for the coming year, as we work to deliver even more for Members.

Thank you to our Members for your trust, feedback, and continued engagement; to our Board for its guidance and support; and to the IAA team for its expertise, dedication, and hard work. Your contributions make this progress possible, and I am extremely proud of what we continue to achieve together.

NARELLE CLARK
IAA CEO



IX STATISTICS
OVER THE YEAR



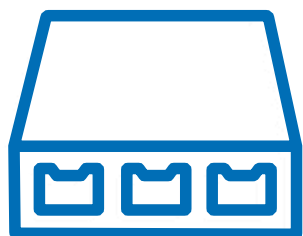
474

TOTAL MEMBERS
LAST 473



588

TOTAL MEMBER ASNS
LAST 584



601

TOTAL PORTS
LAST 602



1.48 Tbps

COMBINED TRAFFIC PEAK
LAST 1.67 Tbps



2

COUNTRIES



21

PoPs MANAGED
LAST 22



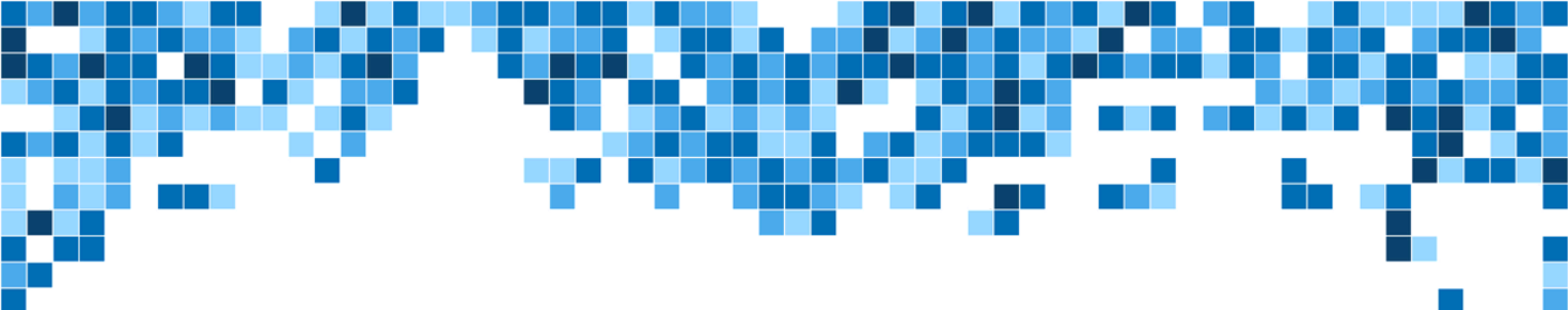
407 Gbps

AS10084 CONTENT
TRAFFIC PEAK
LAST 366 Gbps



7

TOTAL IXes
LAST 7



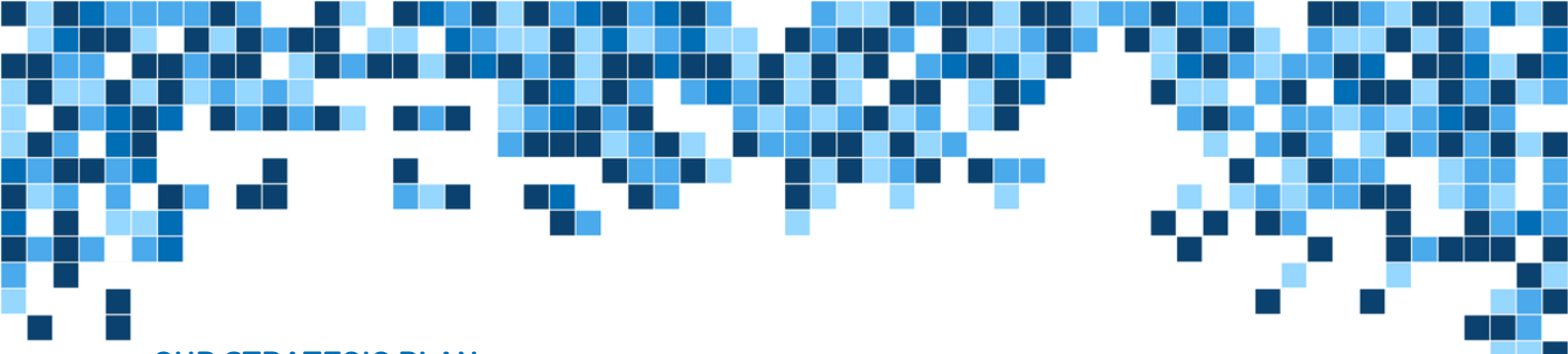
THE YEAR THAT WAS

ON THE ORGANISATIONAL FRONT

- Celebrated 10 years since the transition to the Internet Association of Australia from the Western Australia Internet Association
- Celebrated the 15-year anniversaries of VIC-IX and QLD-IX
- Ran our Convergent event series with three in-person events at communications museums and the NBN Discovery Centre
- Ran our fifth IAASystems program, and the second IAASystems NZ backed by NZNOG
- Ran the IAASystems Board Mentorship Program for its second year to encourage women to participate in IAA's leadership
- Grew the diversity of our Board with two female Directors elected/appointed
- Responded to 20 consultations on telecommunications policy
- Billing period restructure
 - Changed from month in advance plus one to month in advance
- Peering exchange enhancements
 - General
 - Non-EVPN VXLAN capable hardware removed across all exchanges
 - Mass purchase of switching hardware arrived to replace existing Extreme Networks hardware expecting roll out Q1 2027
 - SA-IX: new 100G redundant inter-capital ports at ADL1 (NextDC A1) and ADL3 (YourDC Ed Park)
 - WA-IX: new 100G redundant inter-capital ports; router replacement installed to increase 100G port capacity
 - VIC-IX: deployed new hardware, now fully 400Gbps capable at all sites
 - NSW-IX: new PoP - SYD7 (NextDC S2); consolidation of switches at SYD2 (DigiCo SYD1)
 - QLD-IX: additional switch at BNE6 (NextDC B2) to improve diversity

ON THE TECHNOLOGY FRONT

- Portal enhancements
 - Self-service automation now live!
 - Large amount of development work in summary
 - Automation application reworked
 - New change request system
 - Created our own configuration difference engine for switching hardware without native automation drivers or configuration merge/replace capabilities
 - NetBox, PeeringDB, and IRRDB API integration
 - Route server automation
 - Demarcation allocation system implemented
 - Monitoring and on-call systems
 - Inbuilt migration tooling tied to automation
 - Automation control
- Major maintenance
 - Major upgrades across the stack including a large amount of testing, bug fixes, and improvements across user experience and security
- AS10084 content network enhancements (internal and CDN caches)
 - Microsoft Connected Caches activated at SA-IX, QLD-IX, VIC-IX, WA-IX
 - Steam cache upgraded at WA-IX for 2x 100G of capacity
 - Meta cache installed at SA-IX (migrated from VIC-IX due to Meta new PoP)
 - Apple Edge Cache deployed at QLD-IX
 - Google VPP rolled out to NSW-IX and VIC-IX with automation controlling opt-in and opt-out
 - General
 - Content Routers upgraded from 48x 10G + 6x 100G to 30x 100G across QLD-IX, NSW-IX, VIC-IX, and WA-IX
 - New dedicated content rack at BNE6 (NextDC B2)



OUR STRATEGIC PLAN

IAA remains focused on serving its Membership effectively and efficiently, and works intelligently to fulfil Member needs. Now in its third year, our strategic plan has concrete objectives and key results that help us achieve the Association's goals.

MISSION

In partnership with our Members, we deliver exemplary internet infrastructure and promote best practice in regulation and operation of the Australian internet, empowering the broad and diverse voices of the sector.

STRATEGIC FOCUS AREAS

INFRASTRUCTURE

Deliver high-quality peering exchange services, related infrastructure, networks, and services for Members through best practice.

Deliver streamlined billing, enhanced port data visibility, and simplified communications to optimise Member and staff satisfaction and experience.

REPRESENTATION

Create industry impact with rigorous policy analysis and advocacy.

Expand our reach and impact by enabling diversity, advocating for change, and fostering inclusivity.

Build the technical and professional strength of our people.

TECHNICAL REPORT

Our goal is to operate an exemplary internet exchange platform, meaning that our services are known as the most reliable, most secure, and with the best operating standards. We pride ourselves on being accessible to all our Members, offering technical support and assistance direct from our technical team in Australia.

OUR PRESENCE OVERVIEW

IAA currently maintains 21 active sites and two passive sites, as well as nine active sites for the New Zealand Internet Exchange (NZIX). Upcoming point of presence decommissions include NextDC C1 and TransACT due to the ACT-IX shutdown.

OUR FUTURE LOOKS BRIGHT AND BUSY

Migration to EVPN VXLAN

This has been a pipe dream for the technical team, held back by legacy hardware and competing priorities, because what's the financial benefit of moving from VPLS to VXLAN? Basically none, but it will help our sanity. This year we finally phased out legacy hardware and have settled on a design that works on our current and upcoming hardware. Notices will go out to peers for each exchange, one at a time. This will be the first ever full outage of each exchange and it will be exciting and scary to watch graphs shift across paths during the windows!

Migration of peering switches to new hardware

The peering network is getting a new colour of paint across each exchange. This shade of paint (not purple) brings carrier-grade features that we can now plug into external systems. This new hardware supports sub-interface-metrics and high-resolution sFlow export, helping us to build a peering matrix to identify opportunities for additional bilateral peering. Native driver support also makes automation significantly faster, while local VLLs no longer require Members to supply MAC addresses. Once all Extreme switches have been replaced, we can enable ARP/ND suppression to significantly reduce broadcast traffic.

Portal enhancements

Price reductions on 100G and 400G ports are coming with the current feature release of the portal coined 'Services schedule' where we will introduce new 100G pricing from \$1250/month down to \$950/month, and 400G pricing will also drop from \$3500/month to \$2800/month. On top of this we are implementing multi-month service contracts so Members can apply even further discounts. Prices are being dropped following Member feedback which prompted us to conduct a net present value investigation on ports and to find places to reduce our operational expenditure.

Cloud Connect

Following a restructure of our billing design, Cloud Connect is set for re-launch. This feature introduces the concept of volume-based services that are billed in arrears so you are only charged for the time you consume the service. This also allows upgrades/downgrades within a billing cycle, which was previously not possible due to billing a month in advance. This approach will apply to all volume-based services: Extended Reach Peering, Virtual Leased Line (VLL), inter-capital VLL (iVLL), Cloud Connect (CC), and inter-capital CC (iCC).

Notifications and reporting

Our focus will be turning to the health status system which uses the new capabilities of our peering switches to bring port status, light levels, errors, and per VLAN traffic metrics. We will implement a peering health page to ensure you have set up bilateral BGP sessions toward peers that no longer peer on the route server. We will also have a content page, so you can easily view what is available via our content racks (Steam, Netflix, etc).

Finally, we are developing a notification system to improve technical communications with Members. Dedicated mailing lists for each exchange will allow IAA and connected peers to share technical notices with others on that exchange. The system will also integrate port health monitoring, alerting Members to connection instability, congestion, and errors. Alerts will be sent by email, with potential support for messaging platforms such as Slack and Gotify. We also aim to improve broader communications, helping Members stay informed about policy changes affecting their organisations.



Portal Report

In the past year, we merged more than 380 pull requests across the Portal and Stanley, our network automation platform. The Portal accounted for 315 of these, including 190 bug fixes. Stanley accounted for 69, including 37 bug fixes.

This cycle was a major step forward for network automation. Stanley was rebuilt on a modern foundation and now works closely with the Portal to handle service changes from start to finish. It generates switch configuration, shows exactly what will change before anything is applied, and supports approval, rollback and fully automatic processing.

Graduated automation levels, including a maintenance mode, let our network engineers decide how much happens automatically. New orders can now be provisioned without manual handling: demarcation points, switch ports and peering IP addresses are allocated as part of the order, and updated route server configuration is deployed whenever peering sessions change. Switch replacements have also been automated, letting the team migrate ports from old switches to new ones, even across different vendors and platforms.

New alerting and monitoring through PagerDuty and Slack means problems with automation are caught and escalated quickly.

We've moved to billing the current month in advance, which simplifies our billing and gives Members more predictable invoices that reflect the month they're in.

The Member Resources area grew to include financial statements and member-only content. Member accounts now support email-only contacts, and we can send targeted outage notices directly to the right people.

Behind the scenes, the platform moved to Laravel 12 and PHP 8.4, the old PDF engine was retired, and Stanley now gets automatic dependency updates like the Portal. Together, these changes bring us closer to a network where routine service changes happen safely and automatically, freeing the team to focus on growth.

On the horizon, we have some exciting features planned for the year ahead, some of which you may already be using by the time you read this: multi-month service contracts and pricing, CloudConnect to your favourite cloud providers, real-time service health and statistics, and more.

IAA MEMBER PORTAL AUTOMATION IS LIVE!

Fast and convenient
service provisioning.



Internet
Association
of Australia



OUR NETWORK

As at 1 May 2026

WA-IX REPUBLIC

- PER2 VDC-PER01
1 William St PERTH
- PER3 NEXTDC P2
11 Newcastle St PERTH
- PER4 Equinix PE2
37 Lemnos St SHENTON PARK
- PER5 NEXTDC P1
4 Millrose Dr MALAGA

SA-IX PLAINS

- ADL1 NEXTDC A1
125 Frome St ADELAIDE
- ADL3 YourDC Edinburgh Parks
23-27 Woomera Ave EDINBURGH
- ADL4 YourDC Hawthorn
60 Belair Rd HAWTHORN
- ADL5 Colocity DC3
172 Morphett St ADELAIDE

NSW-IX REALM

- SYD1 Equinix SY1/2
639 Gardeners Rd MASCOT
- SYD2 Global Switch
400 Harris St ULTIMO
- SYD3 Equinix SY3
47 Bourke Rd ALEXANDRIA
- SYD4 NEXTDC S1
4 Eden Park Dr MACQUARIE PARK
- SYD7 NEXTDC S2
6/8 Giffnock Ave MACQUARIE PARK
- DC Fujitsu DC
23-25 Waterloo Rd NORTH RYDE
- DC Equinix SY4/5
200 Bourke Rd ALEXANDRIA

VIC-IX KINGDOM

- MEL3 NEXTDC M1
826 Lorimer St PORT MELBOURNE
- MEL4 Equinix ME1
578 Lorimer St PORT MELBOURNE
- MEL5 Vocus DC3
Level 3, 530 Collins St MELBOURNE
- DC MelbDC
Lvl 15, 530 Collins St MELBOURNE

QLD-IX COUNTRY

- BNE1 NEXTDC B1
20 Wharf St BRISBANE
- BNE6 NEXTDC B2
454 St Pauls Tce FORTITUDE VALLEY

ACT-IX LAND

- CBR1 NEXTDC C1
19 Batty St BRUCE
- CBR2 TransACT
470 Northbourne Ave DICKSON

TAS-IX ISLAND

- HBA1 7HOB
Undisclosed NBN POI
- HBA2 TasmaNet DC3
Tech 1, 40-50 Innovation Dr
DOWSING POINT



OUR SERVICES

PEERING VIRTUAL PEERING CLOUD CONNECT
VIRTUAL LEASED LINE (VLL) EXTENDED REACH PEERING

SUPER IAA



WORLD

 x 7606



Internet
Association
of Australia

ASN 7606 (Peering)
ASN 10084 (Content)
PO Box 8700
Perth BC WA 6849

1300 653 132 (general)
1300 793 320 (technical)
peering@internet.asn.au
internet.asn.au
portal.internet.asn.au

ABN 7 1 817 988 968
ACN 168 405 098

IAA website: **Member Portal:**



ASK US ABOUT AVAILABLE DISCOUNTS

12 months free for the first 10Gbps port in each IX

**NEW ZEALAND
INTERNET EXCHANGE INC**

**OUR
NETWORK**
As at 1 May 2026

**AKL-IX
ARCHIPELAGO**

AKL1 Datacentre220
220 Queen St AUCKLAND
AKL2 2degrees DC
7A Parkhead Pl AUCKLAND
AKL3 Spark MDR
31 Airedale St AUCKLAND
AKL4 DataVault
162 Grafton Rd AUCKLAND
AKL5 Datacom
6 Orbit Dr AUCKLAND

**WLG-IX
SHIRE**

WLG1 Spark Wellington Central
70 Featherston St WELLINGTON
WLG2 Xtreme DC
191 Thorndon Quay WELLINGTON

**CHC-IX
LOWLANDS**

CHC1 Christchurch Central Exchange
109 Hereford St CHRISTCHURCH
CHC2 Computer Concepts
21 Durham St Sth CHRISTCHURCH

OUR SERVICES

 **PEERING**
 **CHORUS EDGE CONNECT**
3 MONTHS FREE
for the first 10Gbps port
in each IX

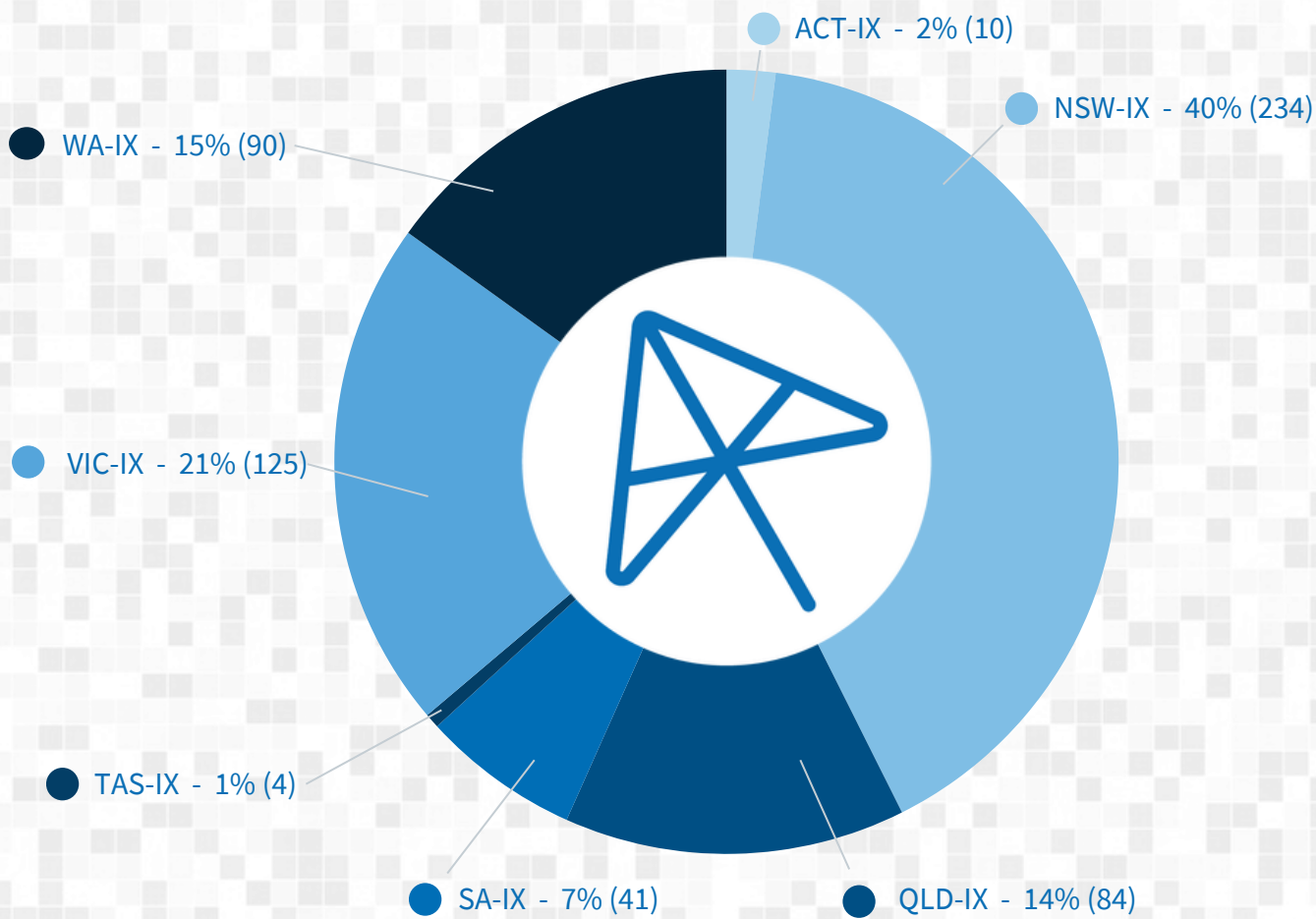
OUR DETAILS

ASN 63830 (Peering)
+64 9 888 9221
peering@ix.nz
ix.nz website:

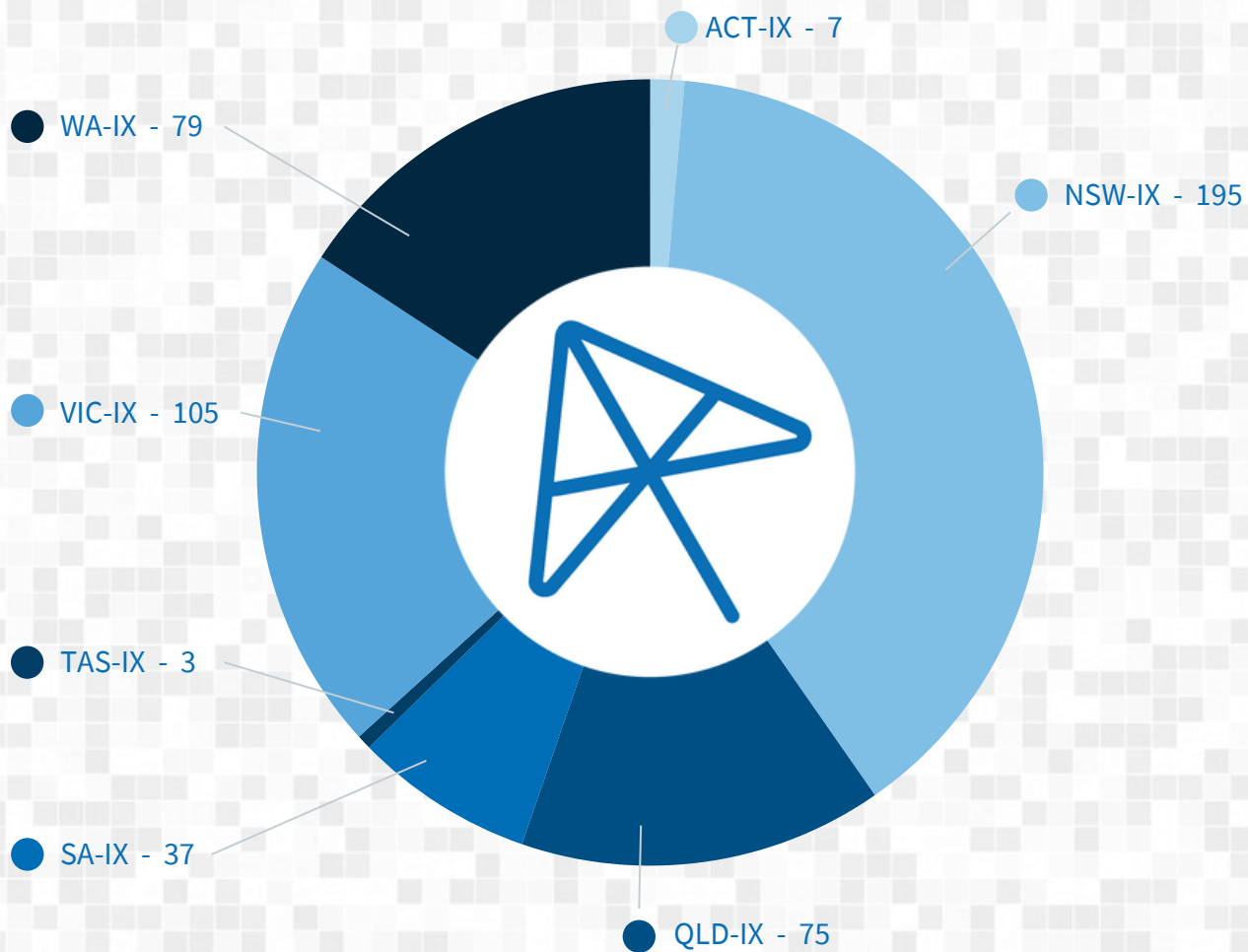


Accurate at at 30 May 2026

TOTAL PEERS (IXAU)

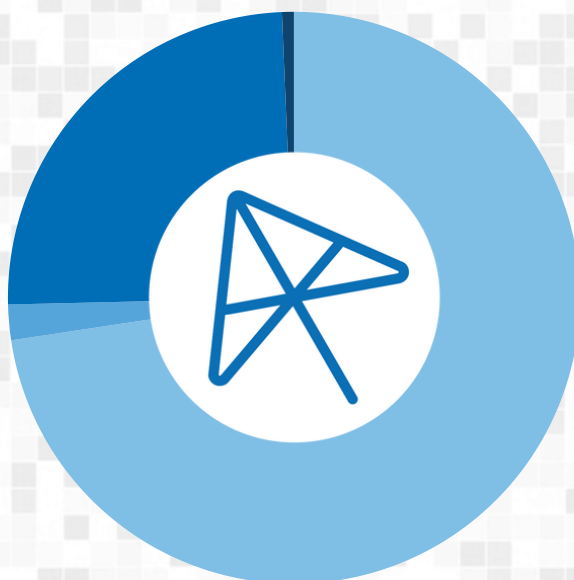


UNIQUE PEERS (IXAU)

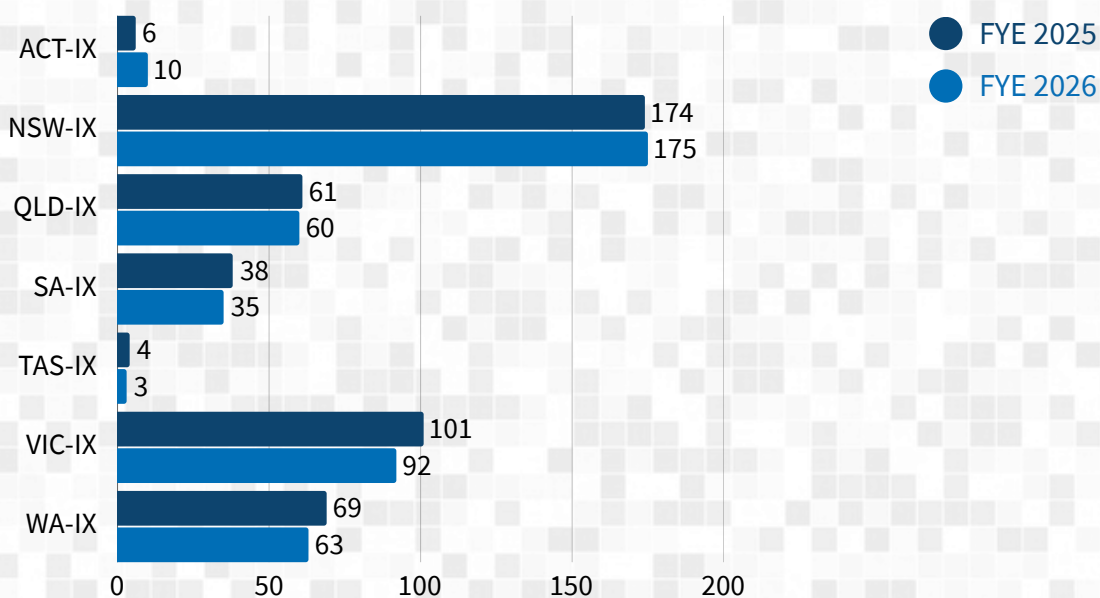


PORTS

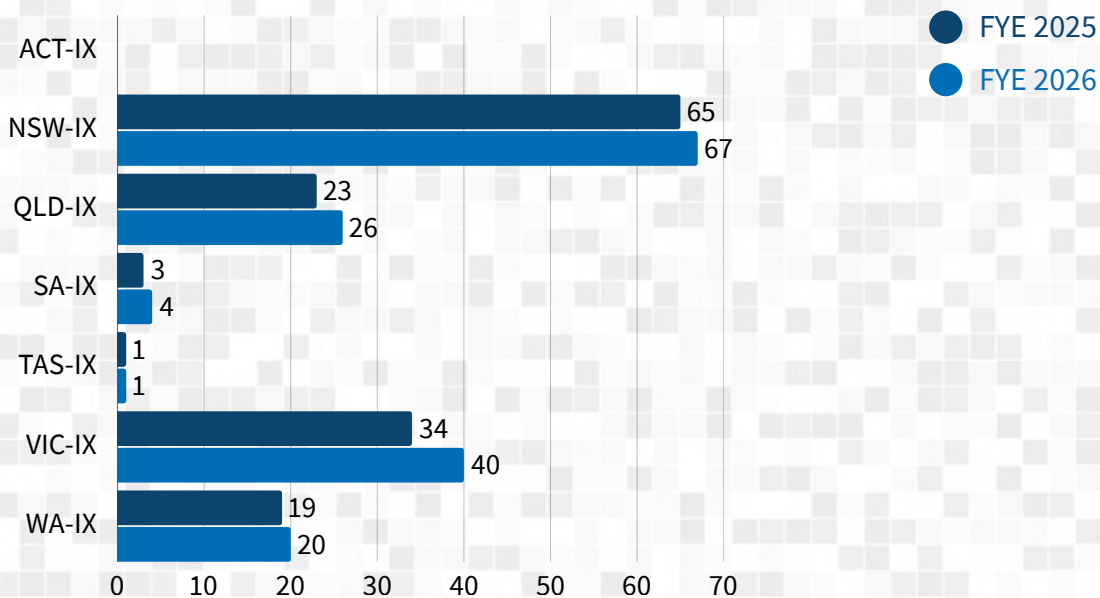
10 Gbps	438
40 Gbps	12
100 Gbps	146
400 Gbps	4



10 GBPS PORTS BY EXCHANGE



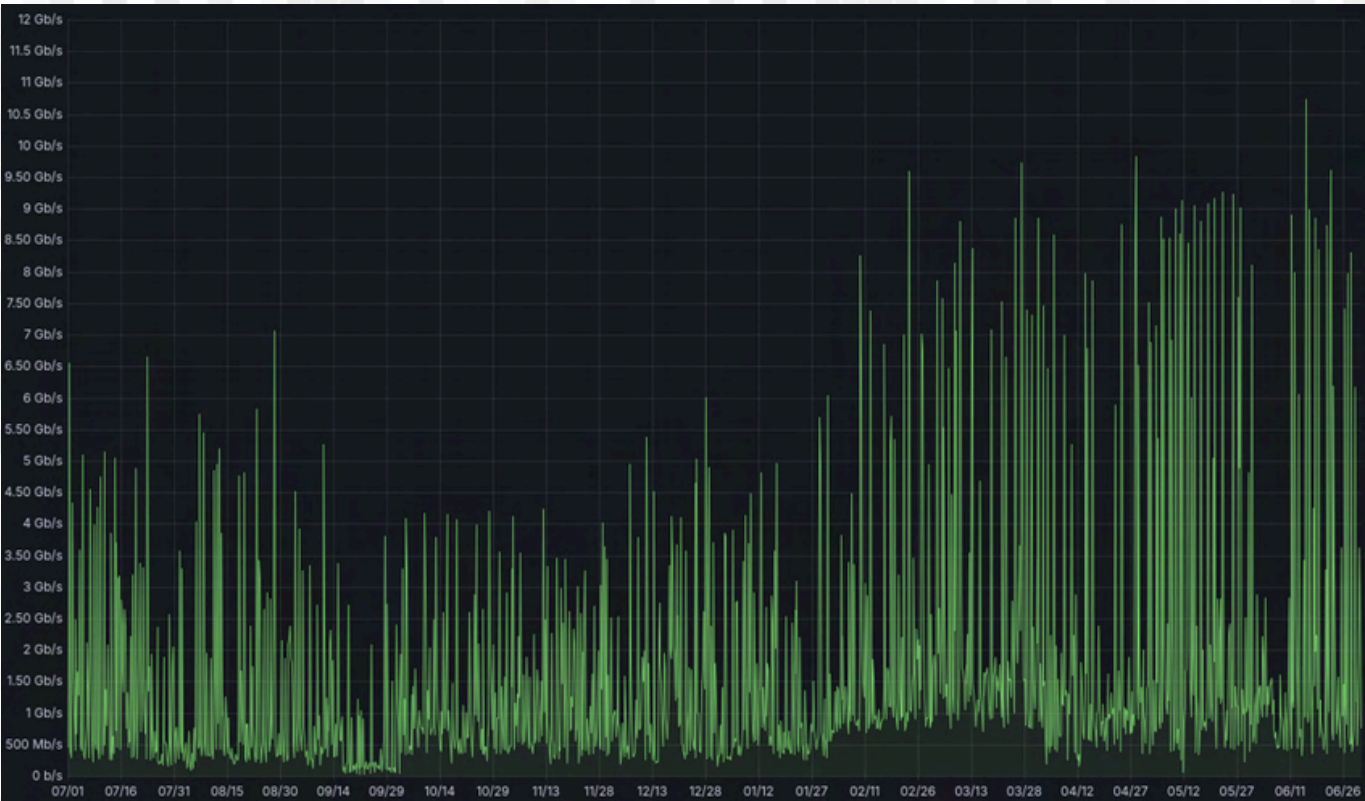
40/100 GBPS PORTS BY EXCHANGE



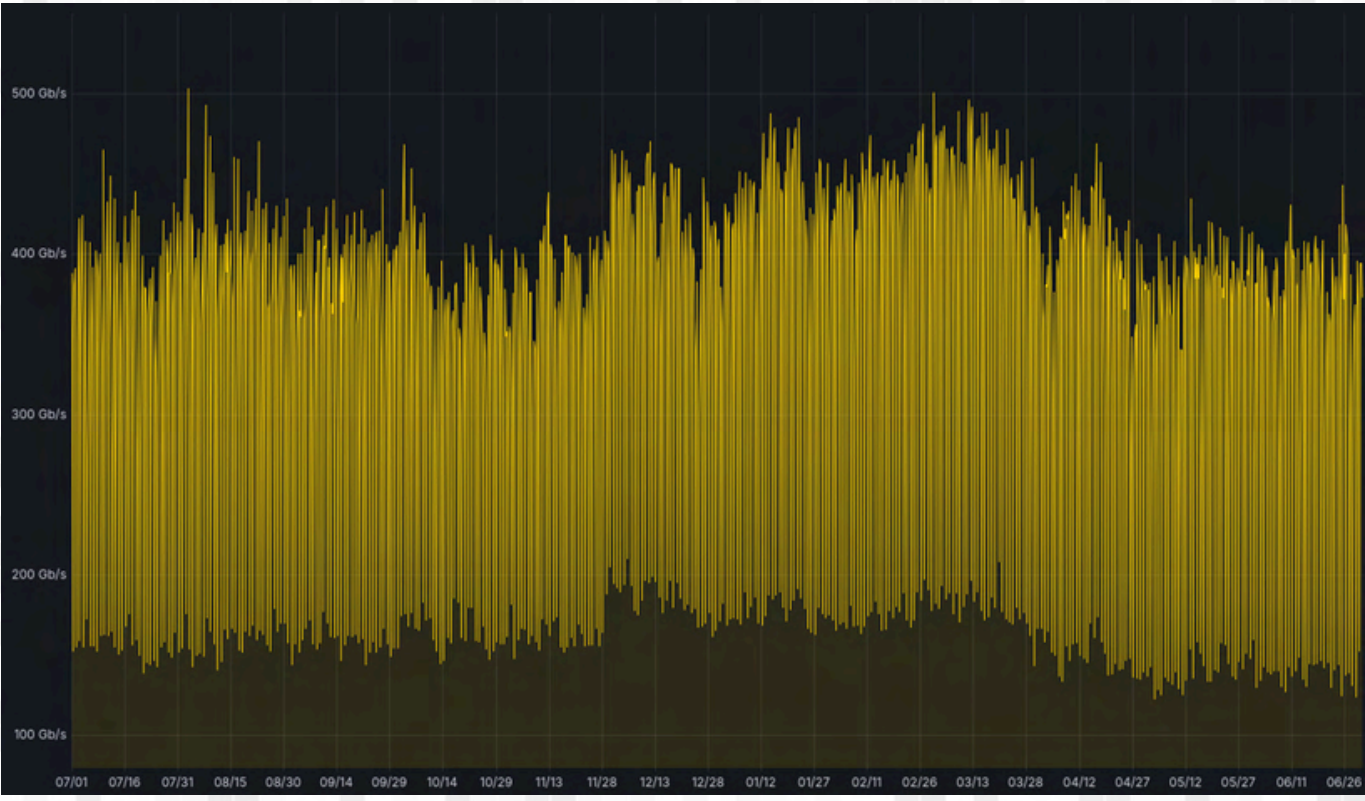
IX TRAFFIC



CANBERRA | ACT-IX



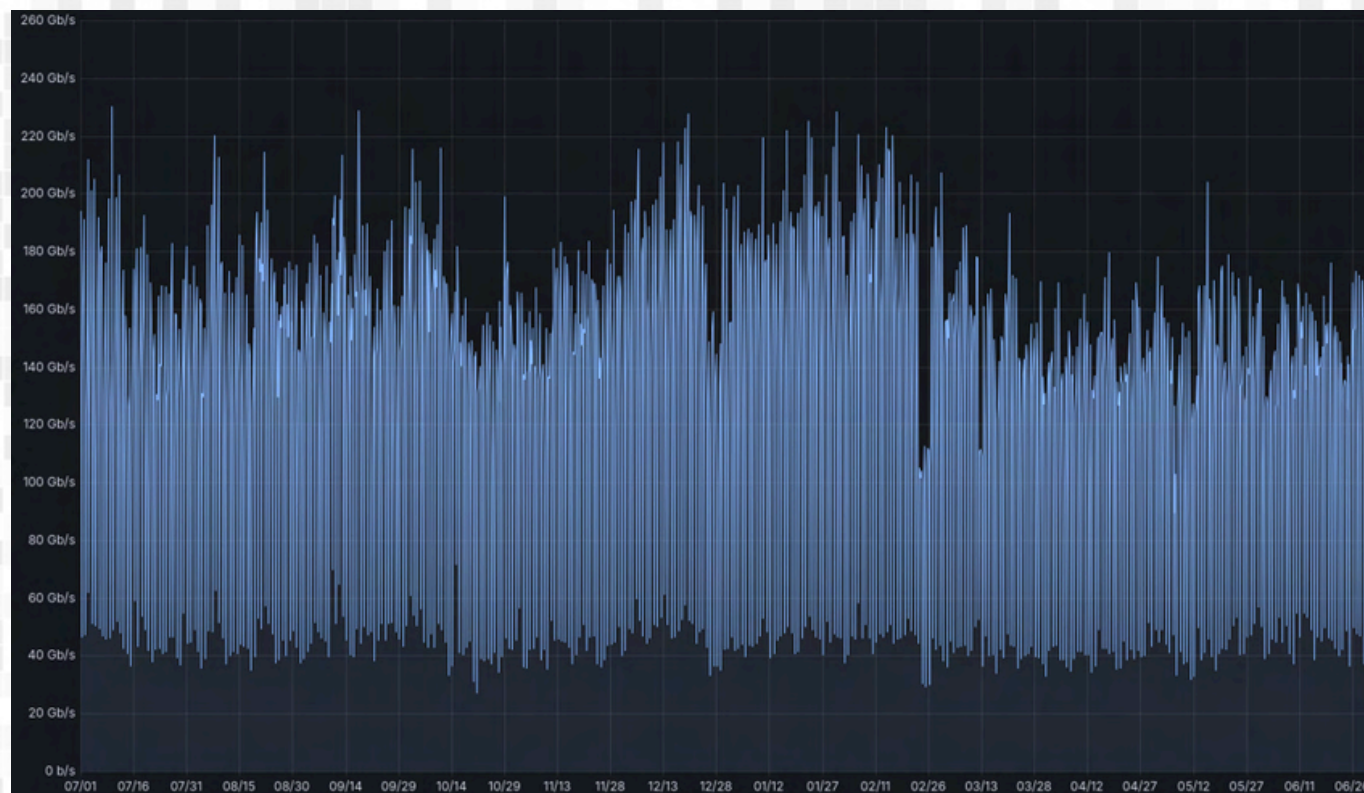
SYDNEY | NSW-IX



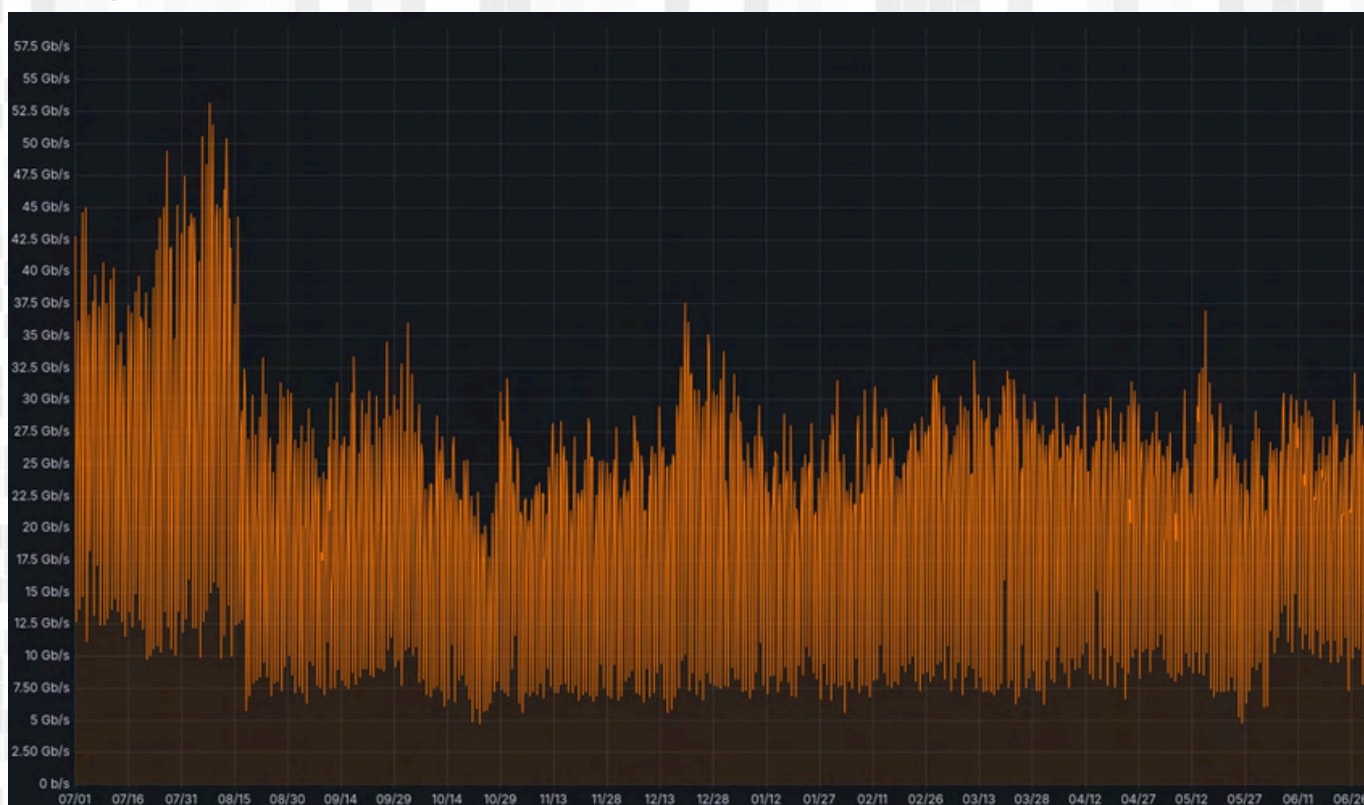
IX TRAFFIC



BRISBANE | QLD-IX



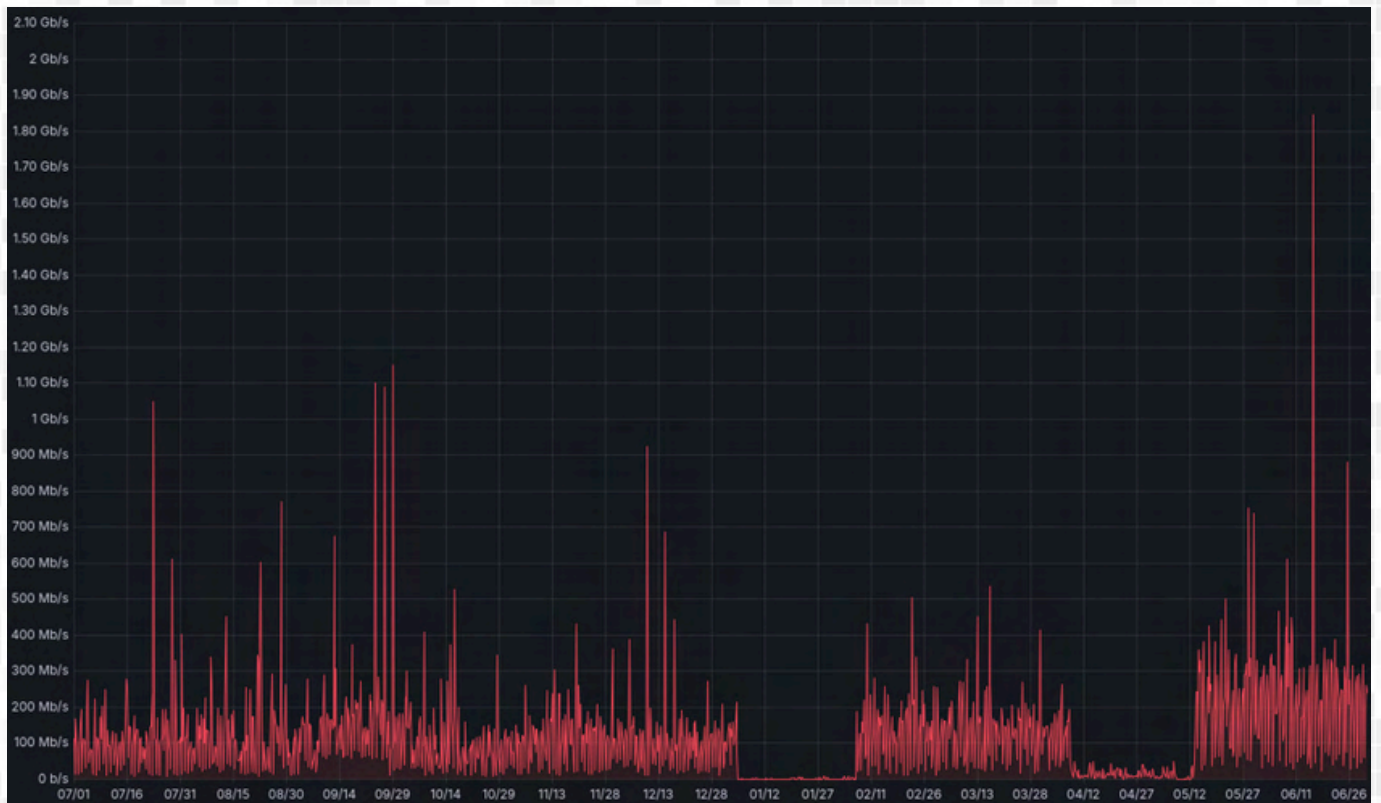
ADELAIDE | SA-IX



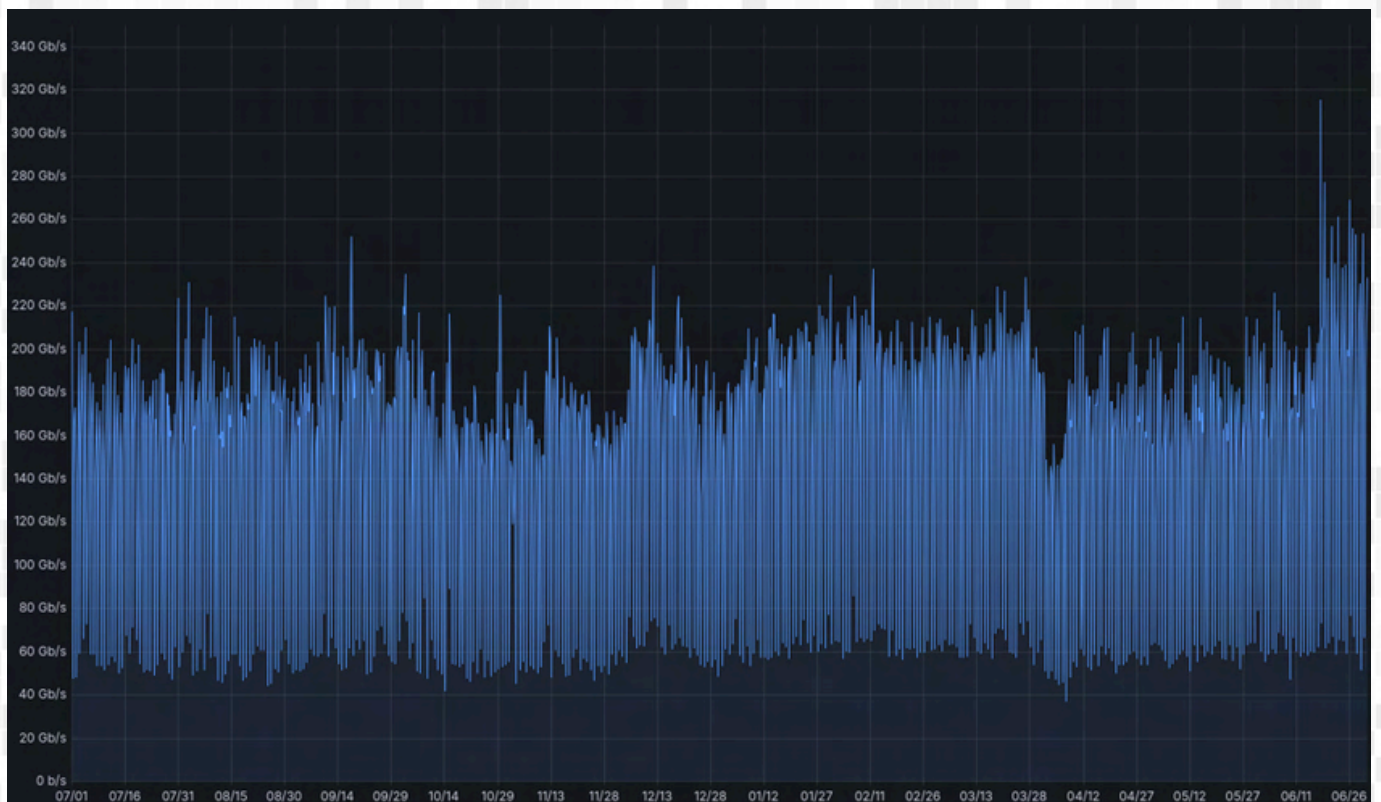
IX TRAFFIC



HOBART | TAS-IX



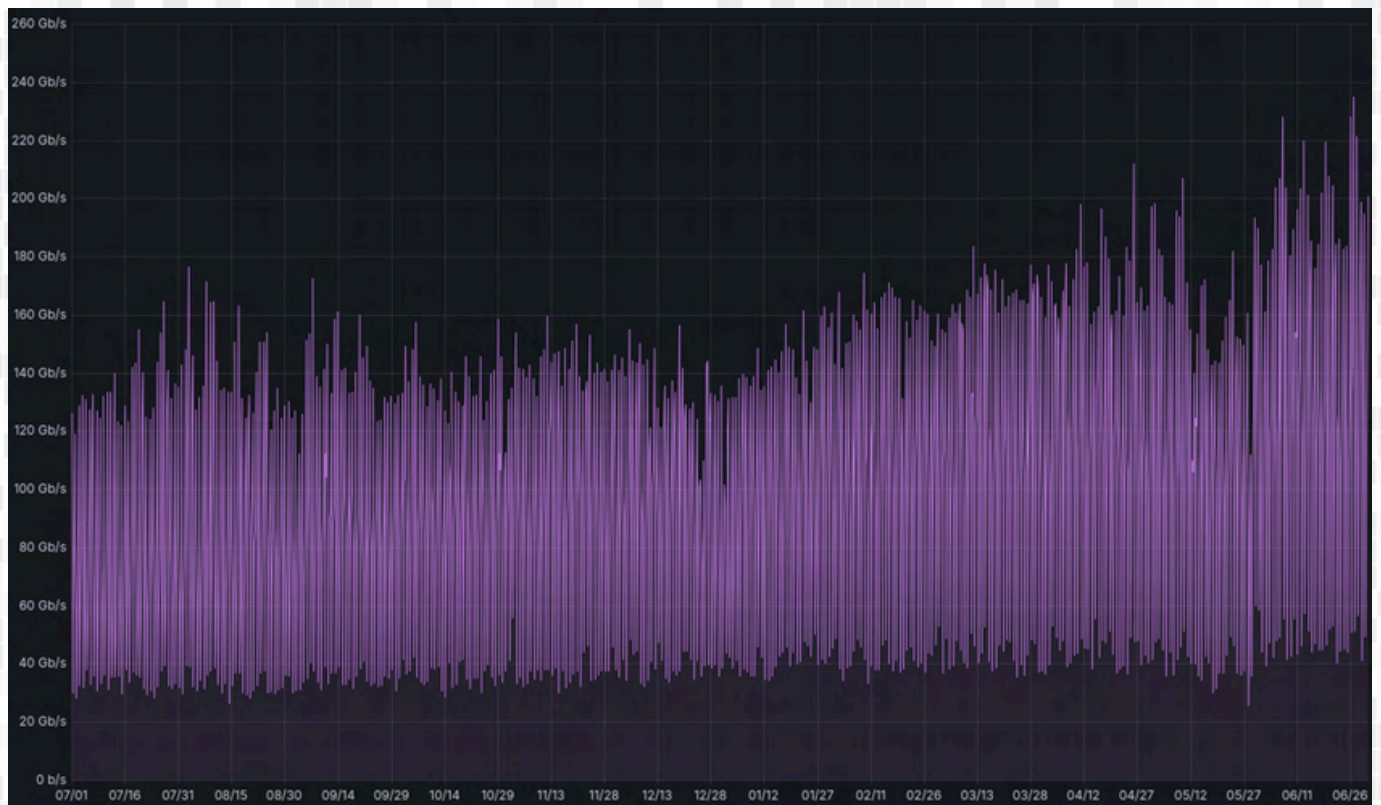
MELBOURNE | VIC-IX



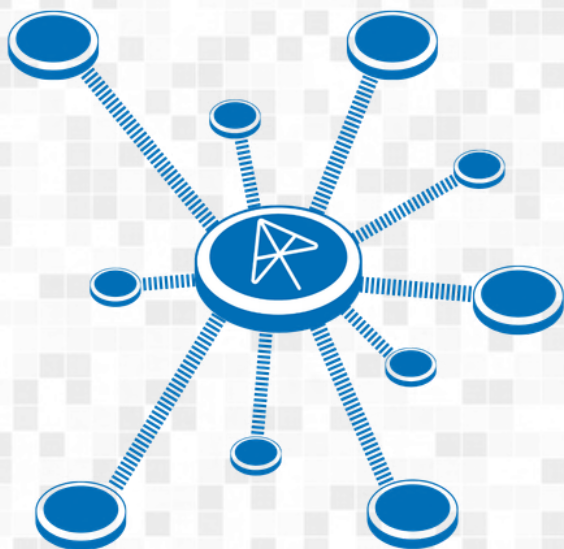
IX TRAFFIC



PERTH | WA-IX



MEMBER PRODUCT PORTFOLIO



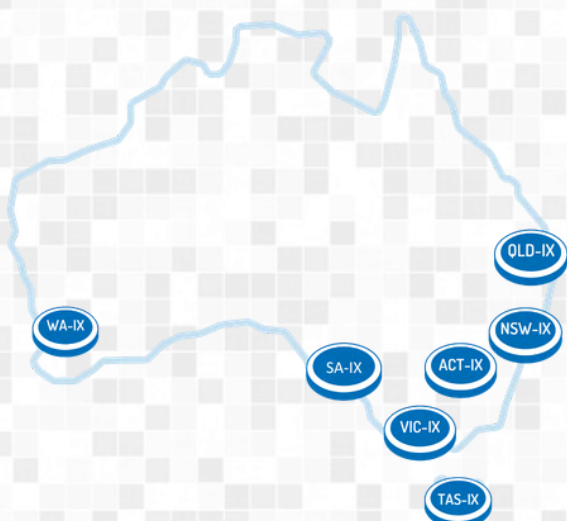
PEERING SERVICES

IAA operates Australia's only not-for-profit, carrier-neutral peering exchanges – IX Australia. When you choose to peer on our network, you are joining a community of other like-minded businesses who want to be part of a more equitable interconnection.

WHAT IS PEERING?

Peering is all about making connections and improving throughput without traffic being metered and charged for by a third party! It is a process by which internet networks physically connect at Internet Exchange Points (IXPs), to mutually exchange traffic.

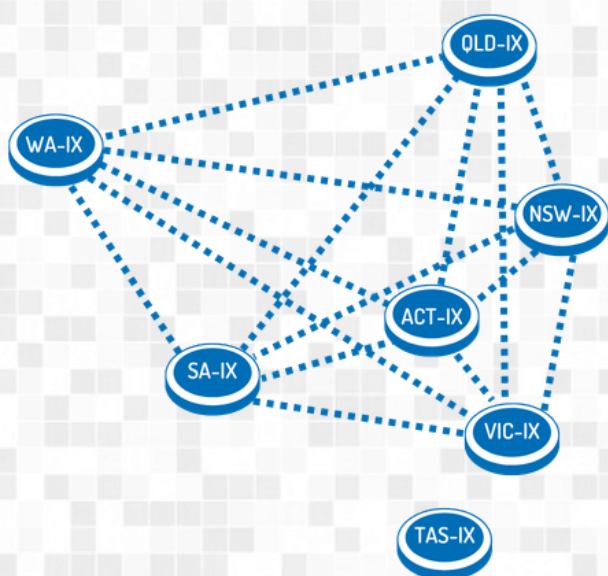
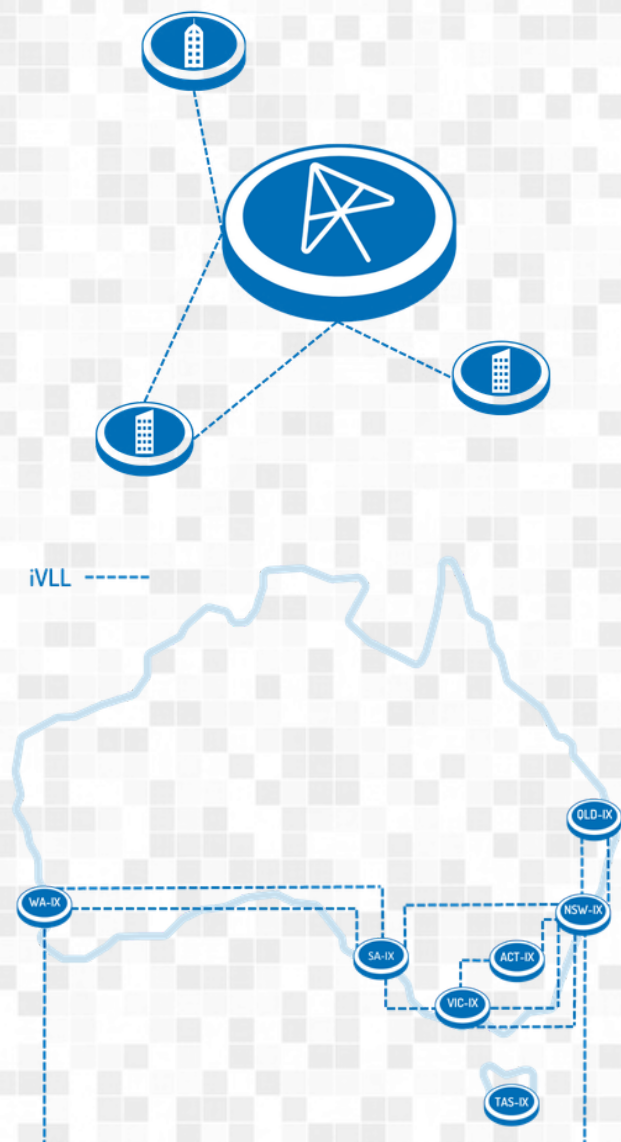
Peering offers many benefits including latency reduction, backhaul optimisation, and improved efficiency with the added benefit of lowering your connectivity costs. Designed to flatten the hierarchy of internet connectivity, peering makes for a more open and equitable internet.



OUR NETWORK

The internet exchanges IAA operates are available in more than 20 data centres nationally, with IXPs located in Adelaide, Brisbane, Canberra, Hobart, Melbourne, Perth, and Sydney. We co-locate our equipment in data centres to offer port speeds of 10Gbps, 40Gbps, 100Gbps, and 400Gbps as onramps to our network.

MEMBER PRODUCT PORTFOLIO



VIRTUAL LEASED LINES

As a peer on our network, you have the option to establish a dedicated high-speed, point-to-point connection across our network with other peers, content providers, or your own network. IAA offers both local Virtual Leased Line (VLL) connections and inter-capital connections (iVLLs).

IAA's VLL service is:

- Scalable – allowing you to increase or decrease bandwidth as needed.
- Cost effective – utilising our existing network infrastructure to eliminate the need for costly traditional leased lines.
- Flexible – enabling you to quickly connect across local or national exchange points.

A VLL allows for efficient data exchange, improved network performance, and better control of your traffic flow. An example of the VLL advantage might be to ensure a high-quality, efficient, and reliable content streaming experience for end users.

iVLL (INTER-CAPITAL CONNECTIONS)

IAA Members can also establish private inter-capital point-to-point connections across our national exchange network.

EXTENDED REACH

Boost your business capabilities and streamline your network management with our Extended Reach service. This service simplifies national connectivity by eliminating the need for multiple inter-capital links, enabling seamless connection to fabric in different states.

Extended Reach offers all the advantages of local peering, with the added benefit of expanding your reach across Australia.

IAA BOARD



MATTHEW ENGER

Board Chair

Matt has extensive experience in not-for-profit organisations through his volunteer work in the Scouting movement. He owns Leap Telecommunications, a growing residential internet provider focused on delivering high-quality services.

Having already supported IAA in various ventures, Matt joined the Board in January 2020 and has served as Chair since 2022, continuing to contribute to the Association and its Members.

BOARD COMMITTEES



APPOINTED October 2025



BRETT O'HARA

Deputy Chair

Brett has worked in the Australian internet industry for over 25 years as a Network Engineer across a range of telecommunications companies. He is currently a senior IP engineer.

He joined the IAA Board in 2019 and became Deputy Chair in 2020, supporting Members and helping the Board deliver positive outcomes for the Association and the wider internet community.

BOARD COMMITTEES



APPOINTED November 2023



NATHAN BROOKFIELD

Professional Representative

Alongside his many entrepreneurial and technical interests, Nathan first served on the IAA Board from 2015 to 2020, before stepping away to focus on his business.

He returned in 2022 with a focus on better services, more training, advocacy, and events to support Member growth. Nathan also served for a period of time on the NZIX Committee.

BOARD COMMITTEES



APPOINTED October 2025



KARL KLOPPENBORG

Professional Representative

With over 15 years' experience in telecommunications, cloud computing, and systems engineering, Karl is both CEO of GreenThread AI, designing the next generation of inference technologies and VP of Engineering for NexGen Cloud, one of Europe's largest AI factory builders. A long-time participant in APNIC, Karl advocates for transparency and reform in internet governance, contributing both technical and strategic insight to the IAA Board.

BOARD COMMITTEES



APPOINTED October 2024



FRASER MCGLINN

Professional Representative

Fraser brings international experience across New Zealand, Australia, and the Philippines, where he leads the Network Design and Architecture Team at a major ISP.

He helps operate the Philippines' largest Internet Exchange and supports mentoring programs like IAASystems, while advocating for community-led internet policy and open industry-government dialogue.

BOARD COMMITTEES



APPOINTED October 2024



EMMA MONDY

Professional Representative

Emma has 20 years' experience in telecommunications, business transformation, and people leadership. At Sat.One, she has led major operational improvements across compliance, teams, and systems.

An IAASystems alumna, Emma stepped up to fill the casual vacancy in June 2025 following David's departure, after previously observing under the IAASystems Board Mentorship Program in 2024-25.

BOARD COMMITTEES



APPOINTED June 2025

IAA BOARD



KARLA STOKES

Professional Representative

Karla brings extensive leadership experience from APNIC, where she led registry transformation and member engagement across the Asia-Pacific, and from PPCA, where she negotiated complex digital licensing frameworks.

An active IAASystems mentor, she is committed to inclusion, collaboration, and community-building, and brings these values to her advocacy for IAA Members and the broader internet community.



SYBIL WILLIAMS

Appointed Director

With more than 20 years' experience in marketing, communications, and strategy, working with technology, telecommunications, and purpose-led organisations,

Sybil joined the Internet Association of Australia as an appointed director.

She contributes a strategic and market-facing perspective to support the Association's advocacy, growth, and long-term direction.



FIONA ATKINSON

IAASystems Board Mentee

Fiona is a Network Planner at Sony Interactive Entertainment, bringing experience in peering, capacity planning, and network procurement across fibre, internet exchanges, and co-location services.

Under the guidance of IAA Board Chair Matthew Enger, Fiona gained hands-on experience in board governance, strategic decision-making, and leadership within Australia's internet industry.

BOARD COMMITTEES



APPOINTED October 2025

BOARD COMMITTEES



APPOINTED December 2025

BOARD COMMITTEES



APPOINTED October 2025

COMMITTEES AND REPRESENTATION

Membership Committee	Technical Review Committee	Finance and Audit Committee
Public Policy Advisory Panel	Marketing Strategy Committee	NZIX Representative
Constitution Review Committee	IAA Systems Committee	

TABLE OF ATTENDANCE

DIRECTOR	ELIGIBLE	PRESENT	APOLOGY	ABSENT
Matthew Enger	8	8	0	0
Brett O'Hara	8	8	0	0
Nathan Brookfield	8	6	2	0
Karl Kloppenborg	8	4	0	4
Fraser McGlinn	8	8	0	0
Emma Mondy	2	2	0	0
Karla Stokes	6	6	0	0
Sybil Williams	5	5	0	0
Fiona Atkinson*	6	6	0	0

Meetings held between 1 July 2025 - 30 June 2026

*Fiona attended meetings in her capacity as an IAA Board Observer through the IAASystems Board Mentorship Program.

MANAGEMENT TEAM



NARELLE CLARK
CEO
Narelle is a long-term telecommunications industry executive with experience in both Australian and international internet leadership.



AARON CHIDIAC
Tech Team Leader
Aaron joined IAA in 2020 and leads the technical team, overseeing network and systems infrastructure, driving innovation, and planning for future growth.



SOPHIA JOO
Senior Policy Officer | Company Secretary
Sophia has a tech law background, which she draws on to advocate on policy matters on behalf of Members and support best-practice governance of the Association.



JEMMA GODDARD
Management Accountant
Jemma graduated in 2023 with a Bachelor of Commerce majoring in Accounting and is now working towards her CPA qualification.



SABRINA CHANG-ROZARIO
Events and Marketing Manager
Sabrina is a seasoned events guru with over 20 years of experience in event management, dedicating her career to elevating not-for-profit organisations.



EVENTS

Events are one of the ways IAA turns industry connection into something tangible, bringing Members and the wider internet community together to share knowledge, strengthen relationships, and create new opportunities.

We added a little friendly competition to our end of year events this time around with our inaugural Tournament of Peers, where Members joined us for the Big Bowl Out competition.

For this year's Convergent events series, we went back to our 'routes' with A Night at the Museum, combining nostalgia with networking at telecommunications museums in Queensland and Victoria. Partnering with NBN Co, Members also enjoyed an evening in their Discovery Centre.

We also delivered IAASystems in both New Zealand and Australia, continuing our investment in greater participation and stronger career pathways for women and gender-diverse professionals in the internet industry.

As always, our support extended well beyond the events we hosted. Across Australia and the wider region, IAA contributed to internet industry events through attendance, sponsorship, panel participation, presentations, and in-kind support.

We also held our Annual General Meeting, giving Members direct access to organisational updates and the opportunity to ask questions, provide feedback, and contribute to IAA's direction.

We shared these activities through social media, Member emails, our website, and the IAA Member Portal. The following pages provide a snapshot of the events and initiatives we hosted and supported throughout the year.



EVENTS CONT.

IAASYSTERS

Entering its fifth year, the IAASystems program was held in Melbourne in 2025. This program aims to support women and gender-diverse professionals in the internet industry.

Once again, this year's program featured a one-day workshop focused on career enhancement strategies, followed by two days of technical training and networking at the AusNOG conference.





IAASYSTERS NZ 2026

In March this year, the IAASystems program returned to Aotearoa for our second IAASystems NZ event. Held in Christchurch this time this Workshop made possible, once again, thanks to our partnership with NZNOG and the generous support of the internet community.



EVENTS CONT.

IAA CONVERGENT SERIES

Convergent brings IAA Members together to explore the people, places, and technology behind Australia's internet industry, while creating valuable opportunities to connect with peers.

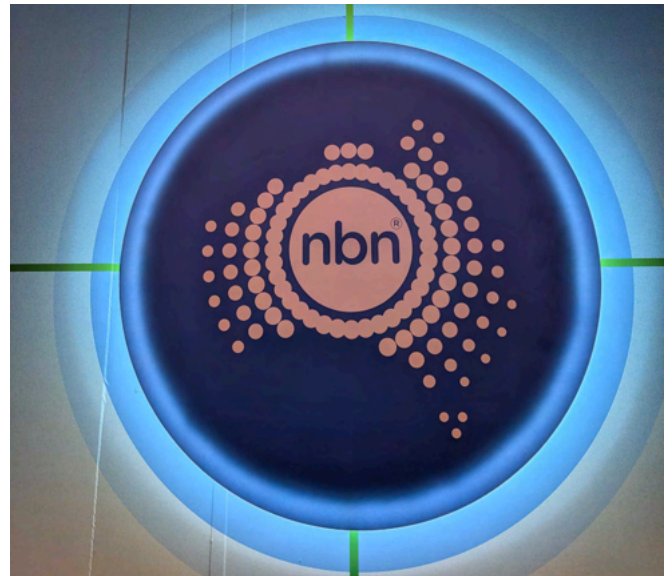
In 2026, we hosted a Night at the Museum, a three-event series combining communications history, behind-the-scenes access, and Member networking.

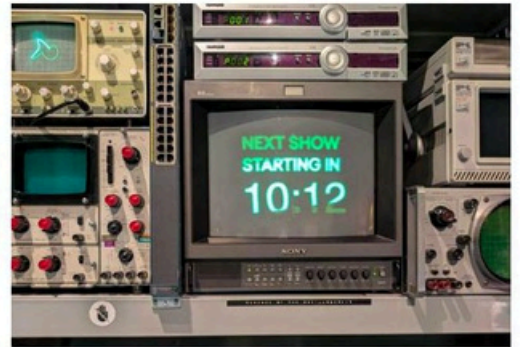
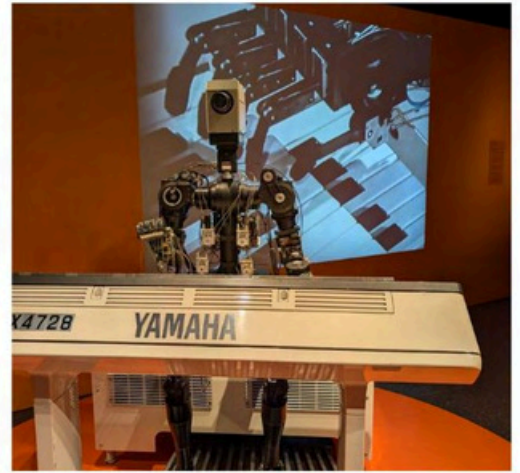
The series began at the NBN Discovery Centre in Sydney, where Members explored the technology and infrastructure that keep Australia connected.

In Melbourne, we visited the National Communication Museum in Hawthorn for a journey through the history of communications, from early telephony to today's digital networks. The evening also marked 15 years of VIC-IX.

Brisbane closed out the series at the Queensland Communications Museum, followed by drinks at the Hamilton Hotel. The event also celebrated the 15th anniversary of QLD-IX.

We thank our hosts, venues, and Members for making Night at the Museum a memorable celebration of our industry's history, progress, and community.





EVENTS CONT.

END OF YEAR EVENTS 2025

We added a little friendly competition to our 2025 end of year events with the inaugural Tournament of Peers.

Held across Perth, Melbourne, Sydney, Adelaide, and Brisbane, the national bowl-off brought Members together to represent their local exchange and compete for the title of IAA's bowling champions.

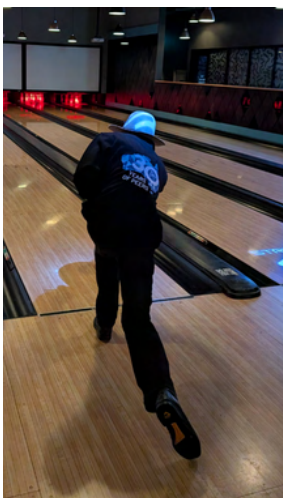
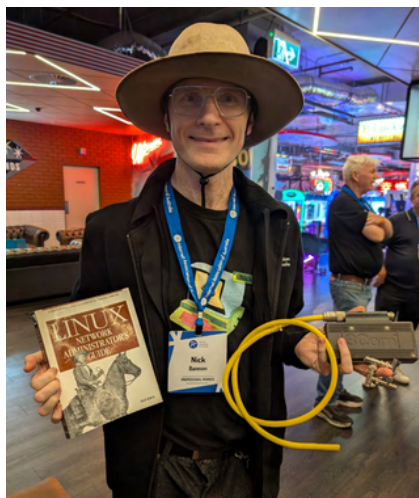
Each event featured casual team bowling, local prizes, and scores contributing to a national leaderboard. There were plenty of strikes, a few spectacular gutter balls, and no shortage of friendly rivalry, but the real focus remained on connection, conversation, and celebrating the end of another busy year with our Members.

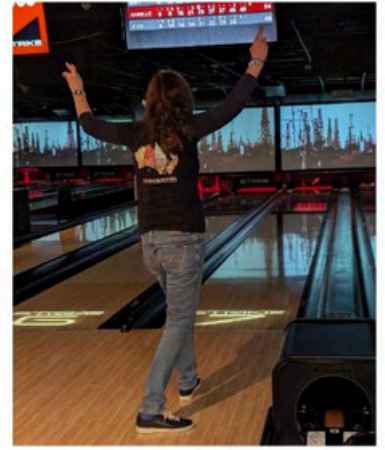
Hobart Members also came together at the ACS Tasmania End-of-Year Celebration, which IAA was proud to co-host at Wrest Point.

LEADER BOARD		
SCORES:	ACTUAL	AVERAGE
SA-IX	382	95.5
WA-IX	561	93.5
QLD-IX	448	89.6
NSW-IX	444	88.8
VIC-IX	469	78.1



Internet Association of Australia







EXTERNAL EVENTS

Our team supports and participates in many industry events across Australia and beyond.

EXTERNAL EVENT	DATE	SUPPORT PROVIDED
APIX 32	September 2025	Chaired program committee
auIGF 2025	September 2025	Sponsor and Steering Committee member
AusNOG	September 2025	Speakers
BSides Canberra	September 2025	Sponsor
Commsday Wholesale Congress	October 2025	Speaker
WiTWA	November 2025	Sponsor
Peering Asia	November 2025	Attendees
APIX 33	February 2026	Chaired program committee
APRICOT	February 2026	Attendee
NZNOG	March 2026	Speaker
UNSW	April 2026	Guest lecture
CommsDay Summit	June 2026	Sponsor and Speaker

SPONSORSHIP

We were proud to support a range of events and industry bodies throughout the year, helping to strengthen our community.



auIGF - SPONSOR

Facilitating discussions on governance and public policy issues regarding the internet.



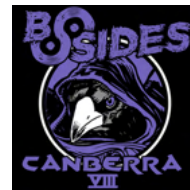
COMMSDAY SUMMIT - LIGHTNING TALKS SPONSOR

Maximising the knowledge base of the Australian telecommunications market.



PEERINGDB - GOLD SPONSOR

A public website best known for being the go-to site for interconnection data.



BSIDES CANBERRA 2025 - SILVER SPONSOR

The biggest technical cyber security conference in Australia.



WiTWA - BRONZE SPONSOR

A mission-driven, not-for-profit Association providing a framework for women in technology.



IAA'S PUBLIC POLICY IMPACT

IAA has been very busy on the public policy front. We continued to represent Members on important telecommunications regulation, and also expanded our suite of regulatory guidance material to assist with Members' compliance efforts. Our advocacy work is clearly striking a chord - we gained seven new Corporate Members as a result of our advocacy work, and additional Professional Members!

Below are the areas of focus for 2025-26:

Cyber security and critical infrastructure

IAA continued to assist Members with compliance obligations under the Security of Critical Infrastructure Act framework. In addition to providing guidance material to help Members understand their obligations, we also partnered with WISPAU to facilitate group training and coaching on the risk management obligations under the TSRMP Rules.

Telco Domestic, Family and Sexual Violence Rules

IAA took our regulatory guidance to a new level, fulfilling section 32 of the Telecommunications (Domestic, Family and Sexual Violence Consumer Protections) Industry Standard 2025 (DFS Standard) as an industry representative body.

Partnering with WISPAU, we delivered a template policy, procedures, and training for Members to assist with compliance with the new DFS Standard. Many thanks to WISPAU, Good Shepherd, and Gladstone Women's Health for the collaboration on this front.

PUBLIC POLICY ADVISORY PANEL

The Public Policy Advisory Panel met for the first time in-person this year, allowing for a riveting and very spirited discussion about the regulatory landscape and future for the telecommunications sector! There are certainly a lot of changes afoot, but rest assured, there are people working hard to make sure the voice of smaller providers is being heard!

As always, IAA greatly appreciates the time and effort of each of our Panel Members, without whom we could not achieve our advocacy efforts. Another huge thank you to all our Panel Members!

PLANS FOR 2026-27

We expect regulation focusing on consumer protections and the security of telecommunications infrastructure to continue to be key areas of focus for us in the next year.

Some of the work we are planning includes:

Telecommunications Consumer Protections Standard

As Members are likely aware, the Australian Communications and Media Authority rejected the Telecommunications Consumer Protections Code, which will be replaced with a directly enforceable industry standard in due course. IAA will be sure to get across the message that any new standard must be practicable and proportionate, so as not to unfairly burden industry - particularly the smaller providers in the market!

Digital Duty of Care

As Government looks to establish a legislative duty of care for providers who provide online services, we will be emphasising that ISPs should not be made responsible for content being shared over the internet.

Cyber Security and Critical Infrastructure

IAA will continue to represent Members in Government's Horizon 2 of the Cyber Security Action Plan, including changes to the SOCI framework. We will also develop more guidance materials to assist Members with their SOCI compliance.



WEBINAR: DFSV Industry Standard Training

JOIN US



WISPAU



Internet
Association
of Australia

IAA'S PUBLIC POLICY IMPACT

SUBMISSIONS MADE

IAA responded to 20 public consultations in the past year. You can read all our submissions on the [IAA website!](#)

- Remaking the Eligible Revenue Determination | ACMA
- Economic Reform Roundtable | Treasury
- Children's Online Privacy Code | OAIC
- Public Inquiry into whether to vary the SBAS Access Determination | ACCC
- Record Keeping Rules Review 2025 | ACCC
- Draft Telecommunications (Consumer Complaints) Record Keeping Rules Amendment 2025 (No. 1) | ACMA
- Horizon 2 of the Australian Cyber Security Strategy | Department of Home Affairs
- Five Pillars of Productivity Inquiries – Interim Report | Productivity Commission
- Inquiry on Implementation of Age Assurance Measures | Senate Standing Committees on Environment and Communications
- Review of the TOLA Bill | Parliamentary Joint Committee on Intelligence and Security
- Inquiry into Combatting Crime as a Service | Parliamentary Joint Committee on Law Enforcement
- Superfast Broadband Access Service Declaration Inquiry Discussion Paper | ACCC
- Scams Prevention Framework – Draft law package and position paper | Treasury

- Proposed public register of telecommunications outages | ACMA
- Consultation on enhancements to the CIRMP Rules | Department of Home Affairs
- Unfair Trading Practices | Treasury
- Compliance and Enforcement Priorities 2026-27
- Ministerial Directions Powers in Part 3 of the SOCI Act | Department of Home Affairs
- Competition and Consumer Amendment (Unfair Trading Practices) Bill 2026 | Senate Economics Legislation Committee
- Scam Prevention Framework Codes and Rules | Treasury

INDUSTRY EVENTS

IAA represented Members at the various industry events, raising awareness of regulatory matters amongst industry, and making the case for more measured and practicable telecommunications policy:

- AusNOG 2025
- auIGF 2025
- CommsDay Wholesale Congress 2025
- CommsDay Summit 2026 - Restoring Telecoms Reputation Session
- CommsDay Summit 2026



FINANCIAL SUMMARY AND OUTLOOK

IAA delivered its operations in line with the full-year budget approved by the Board. This result reflects the Association's disciplined approach to financial management and strategic investment.

In FY26, IAA recorded a surplus after income tax of \$441,141, demonstrating its continued financial stability. Total assets increased to \$7,086,271 from \$6,996,666, reflecting growth in cash and managed investments, together with investment in assets and intangible resources. Liquidity remains strong, with current assets of \$2,464,661 compared with current liabilities of \$392,146.

Throughout the year, IAA continued to invest in services and infrastructure that deliver value to Members, including service automation within the Member Portal. The 12-month free trial for TAS-IX ports was extended, providing Members with further opportunities to access these services. The 12-month free trial for the first 10G port on each exchange also remained available to all new Members during the 2025–26 financial year.

IAA maintained its investment in Member functions and events, supporting in-person engagement across Australia. This included the Tournament of Peers, which brought Members together for friendly competition at bowling venues nationwide. The IAASystems program, held alongside the AusNOG conference in Melbourne in September 2025, was made possible through the generous support of program sponsors. IAA also continued to provide sponsorship funding for conferences and events that support the broader internet sector.

From 1 June, IAA revised the billing timing for IX services. Services are now invoiced on the first day of the month to which they relate, rather than one month in advance. As part of this transition, no IX service invoices were issued on 1 June.

Internationally, IAA continues to manage the New Zealand Internet Exchange and provide governance and administration services to the Pacific Internet Exchange.

IAA's team comprises 11.5 full-time equivalent employees who are dedicated to supporting Members and advancing the internet industry. Many Members met members of the team at events and conferences throughout the year. For the sixth consecutive year, IAA received an unqualified audit opinion, reflecting the Association's commitment to sound financial management and transparency. The continued performance of the investment portfolio further supports IAA's financial position for the year ahead.

Looking ahead, IAA will continue to align its financial planning with the Association's strategic priorities. The FY27 budget includes provision for critical infrastructure investment, including the acquisition of new switch stock. Ongoing support for the internet industry, together with Member engagement through online and in-person events, remains central to IAA's commitment to community building and industry development.

Maintaining appropriate financial reserves remains essential to the Association's ability to respond to unforeseen costs, manage fluctuations in income, and continue delivering services and activities on a sustainable basis.

In the 2026–27 financial year, IAA will remain focused on responsible financial management, sustainable income generation, diversification, and the effective use of its resources. Since the end of the reporting period, the Association has reduced fixed pricing for 100G and 400G ports and introduced contracted pricing options, enabling cost savings to be passed on to Members. A new port type (25Gbps) has also been introduced for Members.

The Board remains committed to transparency, accountability, and the responsible stewardship of the funds entrusted to the Association.

Overall, IAA delivered another year of strong financial and operational performance, supported by sound liquidity and financial reserves. The Association is well positioned to continue supporting its Members and advancing its purpose in the year ahead.

FINANCIAL SUMMARY AND OUTLOOK

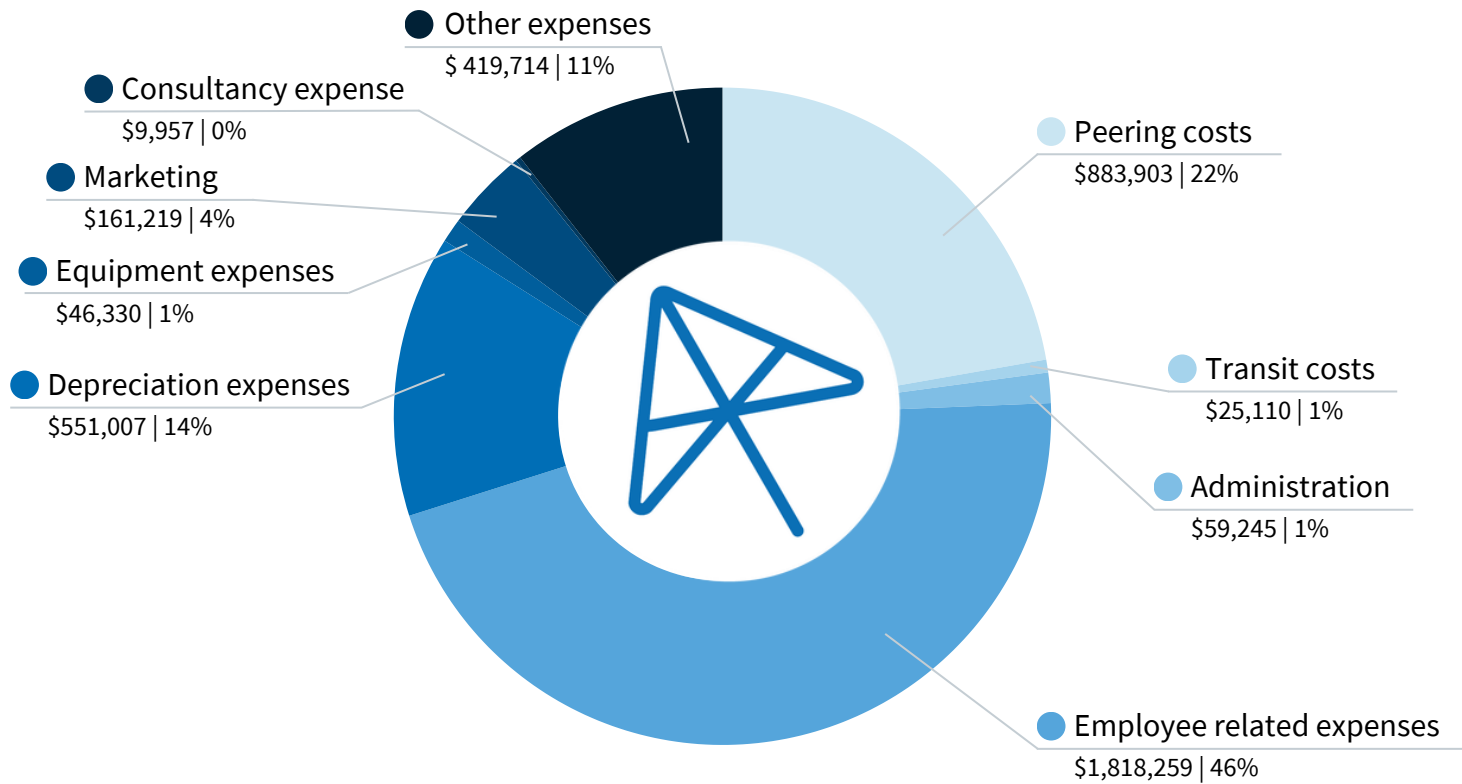
FINANCIAL SUMMARY	FY25-26	FY24-25
Total Income from Member Services, Grants and Other	\$4,082,135	\$4,092,024
Surplus before Income Tax Expenses	\$483,395	\$528,470

FINANCIAL POSITION	FY25-26	FY24-25
Assets	\$7,086,271	\$6,996,666
Liabilities	\$1,113,946	\$1,401,014
Net Assets	\$5,972,325	\$5,595,652

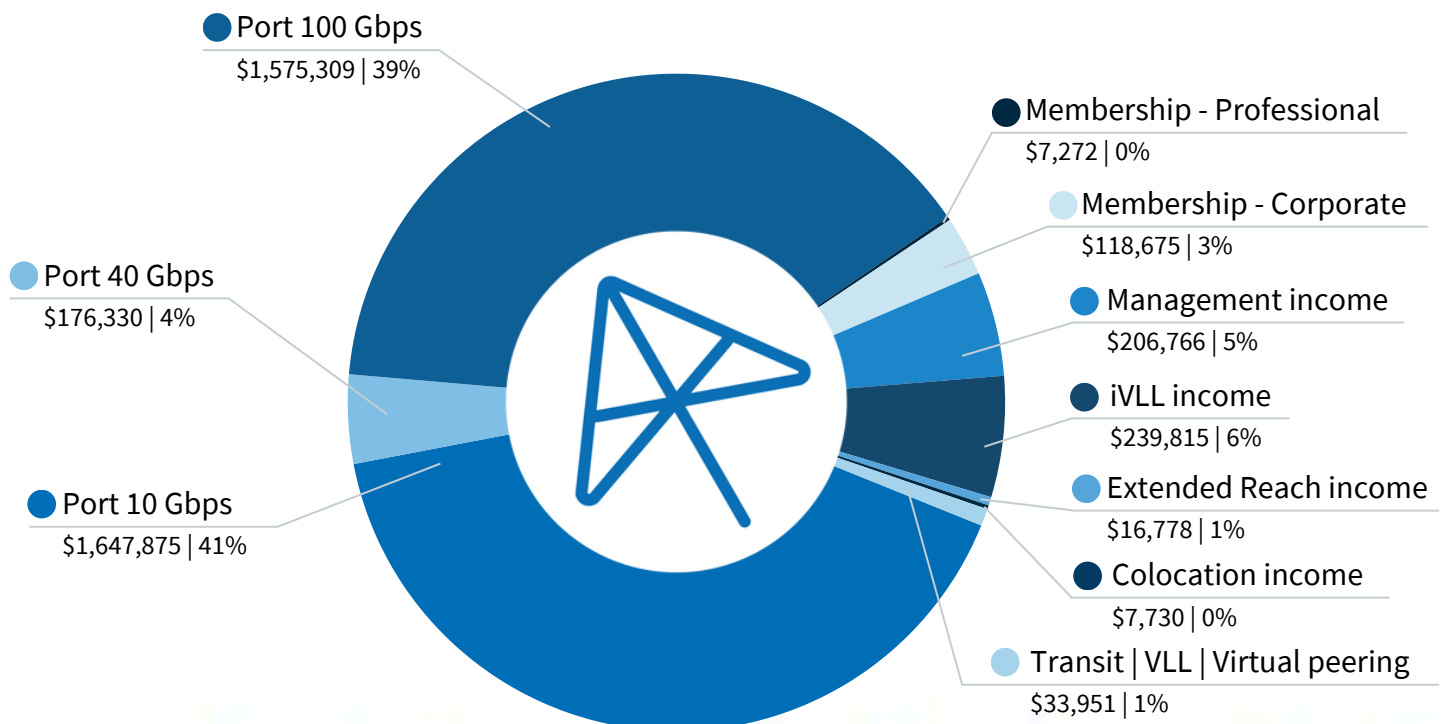
	FY25-26	FY24-25
Reserves	\$271,254	\$335,722
Retained Surplus	\$5,701,071	\$5,259,930
Total Equity	\$5,972,325	\$5,595,652

Note: These numbers should be read in conjunction with the annual financial report.

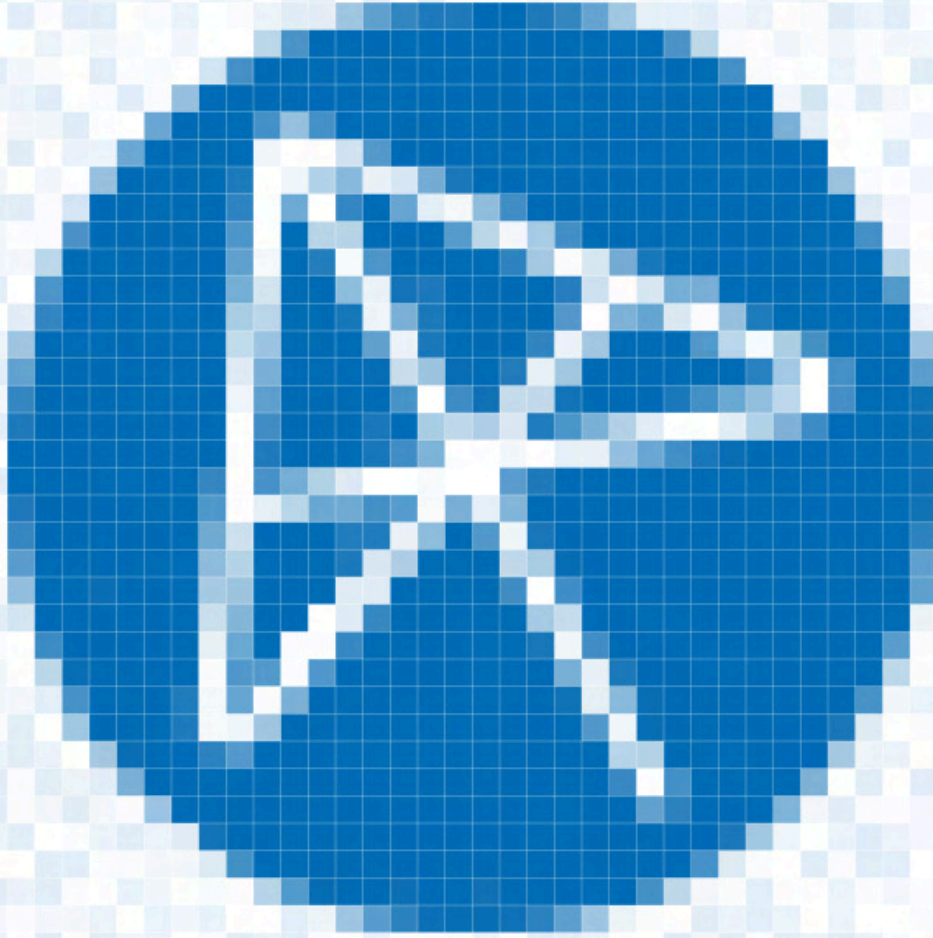
IAA EXPENSES FY26



IAA INCOME FY26







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